

C-Span
400 N. Capital St. N.W.

Suite 650

Washington - D.C. - 20001

Att: Brian Lamb

12/2/96

Dear Mr. Lamb,

As a long time loyal listener of C-Span, I feel I must sit down at long last to write you of a few thoughts that I have had for a long while regarding C-Span.

Firstly, may I congratulate you and your staff for their professionalism and obvious success at fairness and balance. I know this was not easy but the results are just great in spite of all the negative feedback you get from partisan callers. S-WJ

My only request would be for
you to indicate on the screen
with a check (✓) or dot (•) or
circle (○) or flickering to
show the identity of the
individual caller - whether it
be Republican, Democrat or
other on the screen. I think
this would help prevent
people calling under an
I.D. to which they do not
belong or speak to. I
enjoy and learn from
listening to callers with whom
I disagree. However, a
constant steady diet of
calls of the same viewpoint
do turn me off. By all
means please do keep the
three identities as you now
have it.

Secondly, may I request a full review of the Equal Employment Opportunity Commission (E.E.O.C.) who makes it up, how appointed, how they operate, etc, etc. This is a Washington Commission which greatly influences the lives of average citizens yet about which little is known. It would be a great ~~pleasure~~^{valuable} learning experience for your viewers.

Thirdly, may I say I admire and enjoy listening to J.J. on weekends. However, may I suggest that in his efforts to be nice and fair, he sometimes lets callers (especially "hate" callers) ramble on and on.

A more judicious use of the button would end it. I have noticed how much more relaxed and comfortable he has become but I think he still needs to be able to stand his ground the the angry and aggressive callers. This is in no way a criticism but a viewpoint of mine. I know he will develop into a valuable staff member as Steve, Connie, Susan etc.

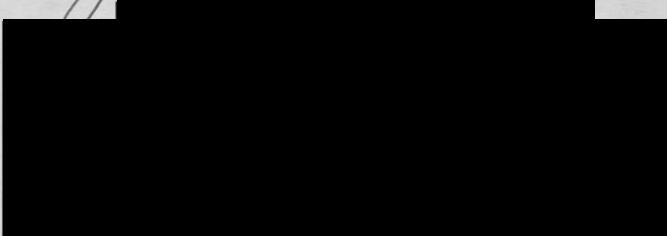
Thank you for your continuing education of we listeners and thank ~~Heath~~ you for your fair balance.

By way of identification, I am white, retired and an independent voter.

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I most appreciate Bookbeat
and the various programs
dedicated to authors,
books, etc.

Yours truly



Chester, MA 01011-0397