

[REDACTED]
N. Charleston, SC 29420
[REDACTED]

Brian Lamb
C-SPAN
400 West Capitol St. NW # 650
Washington, DC 20001

March 30, 1994

Dear Mr. Lamb,

I am writing to express my deep appreciation of your continuing efforts to produce quality television programs that provide a great public service and are actually educational. I've only had cable for less than a year since I've never watched much tv and thought it too frivolous and a waste of money. In October of 1993 I discovered your network while channel surfing and have since become a C-SPAN "junkie". I now realize that cable is a necessity solely for the privilege of having C-SPAN and C-SPAN2. Your network provides the only honest and factual reporting in the television industry. Your coverage of the House and Senate give the only true picture of what our government is doing to us.

I must admit that your network has really changed my life. I am now acutely aware of the political situation and thirst for more knowledge and information. I now do massive amounts of research, read a multitude of books, magazines and newspapers. I even bought The New Yorker for the article they did on you. Whoever thought that a network with no commercials could generate revenue was wrong! I've also purchased a second computer exclusively for my research so I wouldn't have to share time on a single system with my husband. I have set up a room in my home with 2 tvs and vcrs for the purpose of viewing and taping your network while I am at work. I consider the political situation extremely important since our lives virtually depend upon it. My research and analysis have produced things that are from varying degrees, trivial on up to frightening and terrifying.

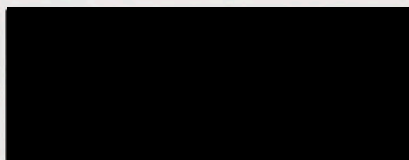
I am not a pathetic loser that has nothing better to do than watch tv, I do have a career, as does my husband, and my son also works. We also all go to school, and have demanding schedules. I have to do many things at one time, sometimes eating, reading and watching C-SPAN all at the same time. It takes a lot to catch up on all I've missed every day, so I get by on about 4 or 5 hours of sleep. I really appreciate your re-broadcast of the daily events on the weekends and late night. But as with any addiction, there are problems. I usually end up watching C-SPAN on my big screen tv in the living room late at night into the early morning. I have a 45 inch rear projection Pioneer TV with Sony Surround Sound speakers, an awesome home theater system that I purchased in October of '93. It is THE best way to watch the talking heads on your network. But there is a problem. Yesterday, I discovered that the blue and red

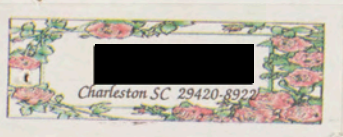
C-SPAN is now "BURNED-INTO" the Screen on my tv. Just as a video game will leave a permanent superimposition on the tv screen if it is left on too long, the C-SPAN superimposition lines are now on the screen on my newest tv. My family is really mad at me now! I'll probably have to stop watching the big tv and watch the little tvs in my room after I get a new screen for the big tv.

I bring this to your attention because I really like watching the "good" tv. I will continue to watch the big tv until I can have it repaired because the damage is already done. The thought never occurred to me that a network logo could damage a screen like this, but now I know it can and does happen. I do ask that you consult with your technicians about the possibility of a floating, rotating or intermittent logo and graphic character line to prevent this occurrence of screen damage. I bought the tv because it had a fantastic picture and the sound is magnificent. I love watching C-SPAN on this system, and would really hate to be reduced to watching a vastly inferior tv. I cannot afford another \$2,300 tv or risk damaging another screen. The constant superimposition is the only thing that will prevent me from watching the network on that tv. I wonder if any other viewers have had this problem. I do not find the character line annoying at all, it just has a detrimental side effect on the screen.

In closing, I again thank you for your wonderful network. It is extremely informative and thought provoking. I think you are the best host and interviewer in the business. I liked your remote broadcasts on the radio talk show hosts and the Wall Street Journal. If you consider doing more talk show hosts, I'd love to see a remote with G. Gordon Liddy. He is by far the best and most knowledgeable when it comes to talk radio. You are exceptional yourself, and unlike those major network "fluff"journalists, you are articulate and intelligent. I laugh when those idiots call in and whine that you are not balanced. Even my family laughs at some of the truly stupid callers who snivel and whine because they are too stupid to comprehend the topics. Sometimes we wonder how you can keep a straight face, I know I couldn't! Keep up the good work!

Respectfully,





BRIAN LAMB
C-SPAN
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WASHINGTON, DC 20001

