

January 7, 2000

C-Span
444 No. Capitol St NW
Washington DC 20001

A-cash

Re: Getting C-Span II

I live in Norwalk Ca. My cable provider is Charter Communications. Charter at one time gave us C-Span II, then replaced it with something called "CTN" - an entity about which Charter is unwilling or unable to furnish information.

The language on CTN is high-pitched, unintelligible and CONSTANT from 5 PM to 5 AM - weekends as well - when the Senate is not in Session.

When I ask Charter for C-Span II, they say I should tell C-Span about it, or offer feeble or fantastic reasons that I can't have it. And the programming from hell - or China - continued.

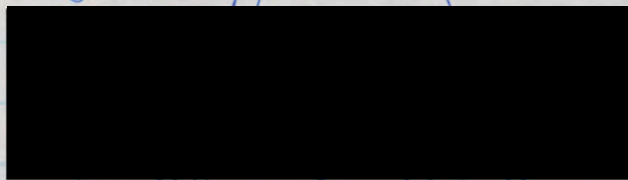
I have brought this to the ^{attention of the} local representative of the FCC, who has promised to check into the matter and get back to me, but no word yet.

They also suggested that I consider getting a ~~sat~~ satellite system, which may be costly for our income.

Any suggestions that might sway E. Carter?

And thanks for E-Span, which helps keep the ~~Cobwebs~~ out of my brain.

Sincerely,



Nowalk 6A 90650

Please forgive this scrawl.