

8/26/92

Dear C-SPAN:

Please forgive the informality of this note.

My cable company, the only one available in Muncie, is once again playing havoc with C-SPAN. Century Cable TV (3601 West 8th Street; P.O. Box 2546; Muncie, Indiana; 47307-0546; Telephone 284-3357 area code 317) at its whim blacks out C-SPAN II and puts in its stead a week of Disney. If I wanted the Disney channel I'd get it. I don't want it, I want C-SPAN II. This always seems to happen when committee hearings are shown on C-SPAN II, and other very interesting reports that can't be shown while Congress is in session.

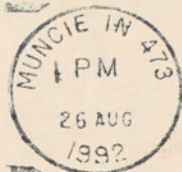
I have tried and tried, but I can't get past the front desk to complain. I have demanded a refund - after all, I have paid for C-SPAN and C-SPAN II. I am shushed, condescended to, and told that I am the only one who has complained, and besides, they can't put Disney on any other channel (?).

C-SPAN I and C-SPAN II are important to me. PBS is buckling under pressure (they refuse to show "controversial" programs) and this leaves only your programs and CNN.

Help.

Sincerely,

[REDACTED]
Muncie, In 47303



MUNCIE IN 47303 DA/26/92



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