
Guanajuato, MEXICO

CEO: C-SPAN
P.O. Box 75298
Washington, D.C. 20013

January 24, 1994

Dear Mr. Brian Lamb:

My many thanks for the fine manner you accomplish your responsibilities, and the fine way you come over television with valuable information for we, the public.

As a retired communications and electronics maintenance supervisor I take a special interest in the outstanding way your systems operate without the time-outs for failures.

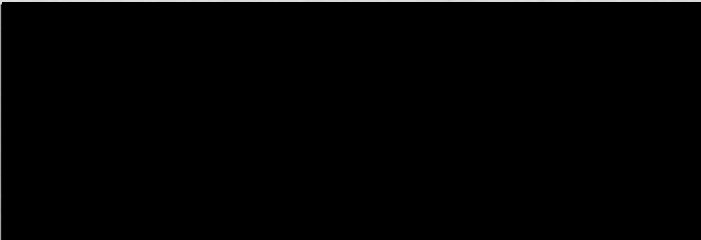
And this morning you finally had an outage- and I relaxed- finally I discovered you did had humans doing your maintenance- humans who could fail.

Alas, moments later it was announced a several block power failure in Washington ended your remote broadcast- nothing connected to a maintenance failure.

So I will continue to enjoy your innovations, like yesterday when you had friends of the President talking about his youth in front of the house he lived in years ago, and the President called in to protest "throwing acorns at passing cars . . ."

Thanks. Thanks for the valuable information, and all you do to insure it never is boring. Especially enjoyed the week teaching me how to publish a newspaper. Both content and manner of presentation was superb, every morning.

Thank you for your attention.


USAF (Retired)