

cc: L. Kern
B. Kerns
m. maldonado

May 4, 1992

[REDACTED]
Hoboken, NJ 07030

C-SPAN
400 North Capital Street, NW
Suite 650
Washington, DC 20001

To Whom It May Concern,

I am a subscriber to Riverview Cablevision, 4007 Park Avenue, Union City, New Jersey, 07087. I would like to bring to your attention a problem with viewing your channel. Riverview Cablevision scrambles your station through its decoder box. This creates a problem if I wish to tape a program or movie on your station as an additional decoder box is needed at an additional cost.

I am interested to know what your policy is regarding scrambling a "basic cable" station. I feel that local cable companies do not have the right to scramble these channels since they are part to the basic service. This policy is just a way for Riverview Cable to extort more money out of its customers for no additional service.

I enjoy the programming on your channel and think it is of the highest quality. Since there are so many programs on it becomes a necessity to have the ability to tape one channel and watch another.

I would appreciate you give this matter your immediate attention and look forward to a response from you.

Sincerely,
[REDACTED]