

June 23, 1993

C-SPAN  
400 N. Capitol  
Suite 650  
Washington, DC 20001

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Subject: Programming Comment and Suggestion

C-SPAN,

I am not a C-SPAN/C-SPAN II junkie. I do consider it as valid programming compared to the other 30 something channels available at my fingertips.

I do attempt to watch the Friday a.m. Journalist Roundtable whenever I can.

The *American Profiles* should be required viewing for all high school civics students. They really give a different perspective to faces that, we the public perceive as "just politicians".

The *"Couples in Washington DC"* was excellent as well.

Your host need not be rude and obnoxious. They could be a little more "guiding toward the subject and topic of the discussion" with both the callers and the guest. Particularly when it comes to toning down blatant partisan political comments.

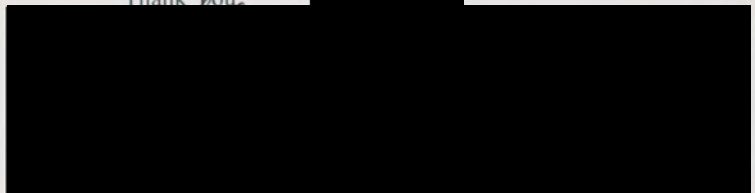
**Suggestion:**

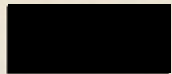
Because there are some real "numb" callers, I begin to click channels when the phone lines are "open". In my opinion, most of the callers are 1.) not expressing new or alternative views or 2.) are irrelevant to the discussion of the programming or 3.) just want to get on the air and have thought little about what it is they would like to say.

I suggest an **OPEN FAX AND A OPEN ONLINE COMPUTER LINK** (Prodigy, CompuServe, etc.)

1. This will move you to a radically different demographic viewer. The viewers that will be leaders in interactive television.
2. Your programming editors will be able to receive, screen, compile and document questions and comments that can be used "minutes" after receipt or used as the basis of further programming.
3. To send a FAX or ONLINE message, some mental activity must be present. Unlike speed dialing and being placed on "hold" which my dog can do.

Thank You,





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