

Mr. Brian Lamb, CEO
C-SPAN
Washington, DC

3920-90
NOV 20 REC'D
SPU/11/90

Nov. 14, 1990

✓ CC: S. Swain
B. Katz

Dear Mr. Lamb -

Please excuse my BIC pen - my typewriter is "down for repairs", but I feel compelled - and obligated - to let you know that I have spent an extremely fascinating three days with C-SPAN, watching the "Deployment of the 211th M.P. Co." - including the evening re-runs.

I am a "young" 69-year old veteran of Airborne service in WWII, serving in the Pacific Theater of Operations - I very recently retired from 26 years in banking, followed by 17 years in law enforcement. I am still capable of a tear in my eyes when the flag marches by, and I confess to shedding "proud" tears on several occasions during the past three days. I wish there was some way to make your 211th story "required viewing" for all Americans.

I will be repeating sentiment expressed by many of your callers during the three days, but I must comment that you have provided the best continuing-story coverage I have ever had the pleasure of watching on TV. It was especially warming to note your "human" approach to the matter - we get enough of the "Big Picture" - which appears to be repetitious - and understandably so.

I "discovered" C-SPAN about two years ago, and I have become an admirer of your talents and style when moderating panel and guest subjects, and I compliment you and your staff on your unbiased approach. I also admire the manner in which you, and your guests, handled the several "negative" calls on the 211th story. I would have found it very difficult to remain courteous, as you and your guests did, to 2 or 3 of the callers in particular. You have my respect - and I have become a solid C-SPAN supporter.

I wish to pay particular tribute to Susan Swain and the other two crew members - Mrs. Swain did an outstanding job in her "talks" with the troops, and she is to be commended for the manner in which she selected her subjects, organized the continuity of the taping, and for her completely professional approach to the entire program. I feel that it is largely due to her approach that the casual, relaxed and human impressions became so evident.

I also want to compliment you on the selection of your guests - Colonel Higmitz, Secretary Walsh, Peter Copeland, Pete Williams, General Conaway - all of whom were extremely articulate, knowledgeable and helpful in understanding some of the logistics and technicalities involved in the deployment. They, too, were extremely courteous and patient with those few negative callers - further proof of their professionalism.

If I were to pass 20 or 25 of ^{the} members of the 21st on the street, I feel that I could call them by name - and I will have a deep interest in following the fortunes of the 21st until the crisis is resolved. Please keep us updated!

On another note, I think that Jellow (Sirrels-?) who composed and sang "sand in Saudi" did a terrific job! I was not at all surprised when you ran that segment at the end, when your credits were rolling on the screen. Could a tape of that be provided to FM107, for playing to the troops? If that fellow had an agent, he could make a small fortune with it!

I could use a dozen pages to express all of my feelings about your program. Congratulations on a job very well done.

Sincerely,

[Redacted Signature]

[Redacted Signature]

Billings, MT 59102