

[REDACTED]
SEATTLE, WASHINGTON 98199

January 23, 1997

TCI Cablevision of Washington, Inc.
North Seattle Service Center
Attn: Customer Service
1140 N 94th
Seattle, WA 98103

RE: January 1997 Revisions to Channel Line Up
C-Span and Pay-per-View

Dear Customer Service Desk:

I am writing to voice my concerns to the recent revisions to the cable channel lineup now provided by TCI. I strongly object to your recent change in which you dropped the 24 hour coverage of C-SPAN in favor of replacing the evening/nighttime hours with a "scrambled screen" to make room for your Pay-per-View option. I have never used, and have no interest in using, your Pay-per-View option. Apparently, you are more concerned with providing channels that offer, yet, another opportunity for you to solicit additional dollars from your subscribers, rather than to provide a valued community service to your viewing public.

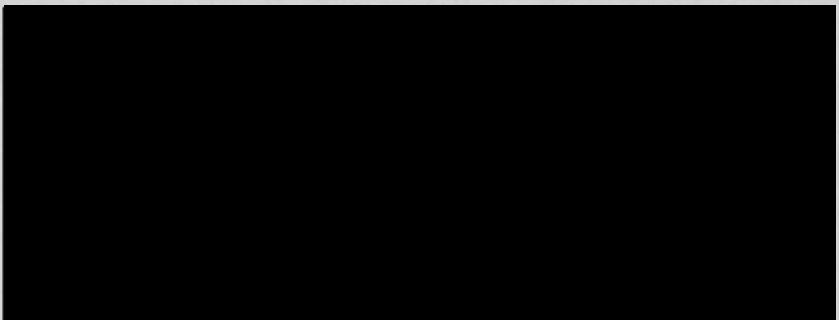
C-SPAN is often the only opportunity for our citizens to watch our nationally elected officials, national press, and other worldwide leaders doing the job for which they were elected or hired (or not doing their job - depending upon your point of view). It also provides the opportunity to observe the day to day functioning of our national government and other significant events in their entirety, and often, as they are occurring. I am disappointed that you take this responsibility so lightly.

I am writing to express my concerns to the recent changes to the cable channel lineup now provided by TCI. I strongly object to your recent change in which you dropped the 24 hour coverage of C-SPAN in favor of replacing the evening/nighttime hours with a "scrambled screen" to make room for your Pay-per-View option. I have never used, and have no interest in using, your Pay-per-View option. Apparently, you are more concerned with providing channels that offer, yet, another opportunity for you to solicit additional dollars from your subscribers, rather than to provide a valued community service to your viewing public.

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O-Cable

Unfortunately, I have no other choice available for television cable service. It is a decision like this that would motivate me to change my provider if I were able to do so.



 cc: ✓ C-SPAN

Federal Communications Commission
United States Senator Patty Murray
Congressman Jim McDermott
Attorney General of Washington