

5-5-93

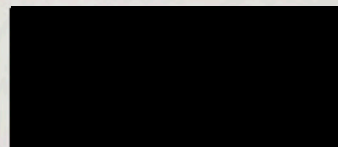
Dear Mr. Lamb:

Thank you for developing the concept of C-SPAN and taking it to reality. Your network is TV at its best.

I have one suggestion that would make your call-in programming more enjoyable and more informative. The sound quality of the phone calls is not good. Many of your callers are not used to public speaking, are nervous, etc. Combine this with the quality of the sound, and some of what the callers say is lost. In an age when video technology is so advanced, could your sound engineer do something to clean up the audio portion of the phone calls? I hope so, but if not I'll continue to watch every morning, turning the volume up and down, because there's absolutely nothing better on TV than your morning interviews and discussions.

On a different subject, you had a call-in program this morning that was mesmerizing, in the same way that a car wreck makes people slow down to watch. Rep. Lucien Blackwell's confrontational, arrogant behavior would have been almost funny, if it weren't so sad to see an elected official act like he did. If your objective was to show the viewing audience why nearly nothing gets done in Congress, you succeeded. If your objective was to have an intelligent exchange of ideas, please don't invite him back.

Thanks.



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