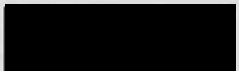


S. dose caption


Wilmington, DE 19803
February 25, 1996

Mr. Steve Scully, Political Editor
C-SPAN
400 North Capitol St., N.W., Suite 650
Washington, DC 20001

Dear Steve:

I am aware that C-SPAN is "the political network of record", and I certainly feel all of you deserve many compliments for your day-to-day events as well as your coverage of the recent primaries.

I was delighted to see your portion this week on Delaware's first primary notwithstanding the squabbling between New Hampshire and Delaware about its timing. I particularly enjoyed Brian Lamb's interview with Ms. Schneider and the two young high school students who were visiting C-SPAN's School Bus on its stop in Dover.

I am a "C-SPAN regular" and I guess I could be counted among your "C-SPAN junkies" as very few of my mornings begin without spending two or three hours with those of you on WASHINGTON JOURNAL.

The reason for this letter is to point out that there are over 28,000,000 people in the United States who have a hearing loss, with 60% of them being between the ages of 21 and 65. Statistics show that one out of three people after the age of 65 has a hearing loss, and, unfortunately, my husband is one of them. His loss is now so acute that he depends on closed captions to enjoy television. As you know, this means he is unable to enjoy WASHINGTON JOURNAL with me as he cannot understand any of you or your guests. Steve, when you first announced C-SPAN's plans for "Campaign '96" coverage, I was delighted but I am so sorry that my husband cannot partake of this great and timely coverage also.

Awhile back, we both happened to see Brian's interview on BOOK NOTES with Doris Kearns Goodwin with its closed captions. What a wonderful program it was and we became instant fans of this intelligent and charming woman! Since then, we have seen her on news programs which have closed captions, so you can understand how much it means to my husband to be able to keep up with her comments.

Our question now is: Do you see the possibility of any of your C-SPAN programs having closed captions, particularly during "Campaign '96"?

I know your policy is not to answer letters; however, I did want to pass along our feelings in the hope that you will be able to arrange closed captions on at least some of the upcoming political events you will be covering leading to the Presidential Election.

We'll keep our fingers crossed that this will happen! In the meantime, we wish you, Brian, and all the other 225 persons working at C-SPAN continued success in carrying out your fine mission.

Sincerely,



P.S. The last time I wrote to C-SPAN (and our Congressmen) was when our local cable company dropped C-SPAN 2. It was good that they finally were convinced to reconsider so I am now enjoying both channels again. However, Lenfest Communications (known in Delaware as Suburban Cable) has just bought TCI Communications so let's hope they don't decide to drop one of our C-SPAN channels!!

CC: Mr. Brian Lamb - C-SPAN

