

002594 JUN 15 93

June 10, 1993

Dear Mr. Lamb :

I'm mad as hell and I won't take it any longer..... But before I get to that I must say that, for me, CSPAN is probably the most important channel on our cable system here in Arlington, Massachusetts, and your program, "Book Notes", is unquestionably my favorite program. (I remember well your interview with the head of Notre Dame on their campus a few years ago. A notable program.)

What is bothering me here (and I presume many others) is what our cable outlet, Continental Cablevision, is doing to the CSPAN programs. They are usurping your CSPAN I channel, number 45, to transmit local government programs. This has been true the past two evenings and for some time previously, intermittently. Even worse, when the local programming ends, the CSPAN feed is not immediately restored.

There is no shortage of channels here. Channel 3 is local public access. Channel 47 is Arlington High School and as far as I recall has never had evening programs. Our local network channel 5 is on channel 5 and also duplicated on channel 55. We have ESPN on channel 56 which is duplicated on channel 6. The Movie Previews on channel 50 is duplicated on channels 57, 58, 59, and 62. As far as I can determine there is no other programming on those latter channels.

How come this? Do you have a contract with the cable company? Isn't this in violation of the contract? This is totally unacceptable. I, and I'm sure others, would certainly appreciate it if this problem could be resolved.

The address of Continental Cablevision is:

Continental Cablevision of Arlington
81 Mystic Street
Arlington, Mass., 02174
General Manager: [REDACTED]
Telephone: 617-876-5004 [REDACTED]

Very truly yours, [REDACTED]

[REDACTED]
Arlington, Mass., 02174

cc: Willie Vereen

[REDACTED]
Arlington, MA 02174



Mr. Brian Lamb

CSPAN

400 N. Capitol St. N.W.

Washington

D.C. 20001

suite 650