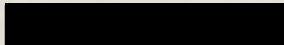


cc: a. palmer

  
Alexandria, VA 22302

January 11, 1993

C-SPAN  
400 N. Capitol Street NW #650  
Washington, DC 20001

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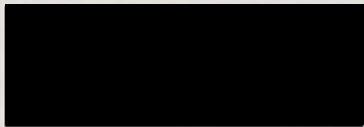
Dear Sir or Madam:


Attached is a letter I have sent to the cable company that provides my cable service. I hope you will take a moment to read it and take whatever action you deem appropriate to encourage Jones Intercable of Alexandria, Virginia to reconsider its decision to exclude C-SPAN from their Limited Basic service.

I have enjoyed C-SPAN for many years. Jones Intercable is now forcing its customers to choose: an \$11 "Limited Basic" service with only a few cable channels (such as the Weather Channel), or a \$24.65 "Tier One" service with virtually all the cable channels except for the Premium movie channels.

Thank you for your time and consideration of this matter.

Sincerely,

  
  
Attachment

  
Alexandria, VA 22302

January 11, 1993

Mr. Steven L. Randell  
General Manager  
Jones Intercable  
617A S. Pickett Street  
Alexandria, VA 22304

Dear Mr. Randell:

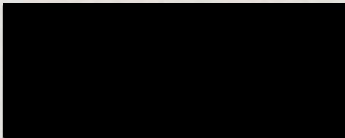
I am pleased that Jones Intercable is offering a Limited Basic service to its customers as your letter of December 31, 1992 describes. This move is long overdue and I applaud your company's decision to make this level of service available.

However, there is one criticism that I have. I was very surprised to see that C-SPAN is not included in the Limited Basic plan. As the public service station of the cable industry, C-SPAN provides programming that other networks would not touch such as the daily activities that occur on Capitol Hill.

The cable industry is quite proud of C-SPAN and the role it plays for public information. Industry advertisements that I have read in the *Washington Post* and other periodicals tout C-SPAN as a great public service provided by the industry. I find it hard to believe that *any* level of cable service would not include C-SPAN.

I hope that you will seriously reconsider this decision before the new service goes into affect in April. Your consideration of this matter is appreciated.

Sincerely,

  
cc: Alexandria City Council  
C-SPAN  
Cable Television Administration and Marketing Society  
National Cable Television Association