CC: L. Kerr B. Kerns M. Ivey

MARCH 31, 1992

C-SPAN;

THIS MORNING (TUESDAY, MARCH 31), WHILE WATCHING C-SPAN, A SITUATION OCCURRED THAT ANGERED ME. THE TIME WAS APPROX. 9:15 AND THE CALL-IN SUBJECT BEING DISCUSSED WAS "VARIOUS FEDERAL PROGRAMS AND THEIR CONTINUING FUNDING". YOUR GUEST WAS A CORRESPONDENT OF A SMALL CIRCULATION MAGAZINE AND WAS VERY KNOWLEDGEABLE OF THE SUBJECT.

WITHOUT WARNING OR NOTIFICATION, THE TV SCREEN WENT BLANK AND A FEW MOMENTS LATER THE PROGRAM WAS REPLACED WITH A BROADCAST OF EVENTS IN THE STATE OF MICHIGAN CAPITOL. I UNDERSTAND AND REALIZE THAT C-SPAN IS A CREATION OF AND FUNDED BY THE CABLE INDUSTRY, BUT IT SEEMED QUITE ARROGANT THAT THEY CHOSE TO INTERRUPT ONE OF YOUR EXCELLENT PROGRAMS WITHOUT PRIOR WARNING AND SUBSTITUTE SOMETHING THAT, I IN PARTICULAR, HAD NO INTEREST IN. ONE OF MY BASIC REASONS IN SUBSCRIBING TO CABLE IS THE RECEPTION OF C-SPAN 1 & 2.

COMCAST IS MY LOCAL CABLE COMPANY. -- I IMMEDIATELY CALLED THEM AND LET THEM KNOW MY FEELINGS.

THANK YOU FOR LETTING ME EXPRESS MY FEELINGS. KEEP UP YOUR EXCELLENT WORK.

SINCERELY,

FLINT MI 48507-3710