

2550-90

CC: B. Lockman

AUG 13 REC'D

SEP 04 ANS'D

Dear C-span :

I am a retired citizen who delights in the fact that I now have the time to devote (on TV) to the things that are of interest to me. I think all the Seniors in the Country should take a vital interest in what is happening around us. Also, I want to take this opportunity to say I think you folks do a superb job of covering those events as they occur. My hat goes off to you!

However, I do have a small problem I would like to bring to your attention. My TV set is not "Cable-Ready" so that each time graphics are presented across the screen a horrific buzzing occurs, so badly it makes it almost impossible to hear any dialogue that is taking place. Since much of the programming takes place over many hours, as a rule, and you can well imagine the irritation that results, some of which seems superfluous.

For instance, I was watching a hearing

on the S+L debacle this evening and every time the camera focus changes, the identifying graphics appear. I would understand that this should be done occasionally for people just coming on board to watch proceedings. After all, each Senator has a name plate directly in front of him so why does he have to be repeatedly identified? I am only trying to eliminate as much printing on my TV screen as possible, as I have explained.

I hope you understand the point I am making and really do hope you will be able to improve on this situation.

Sincerely yours,

[REDACTED]

[REDACTED]

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