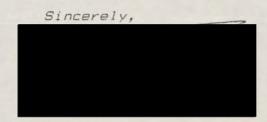
JCC: LISA KERR CLAY BLACK 3877-94
Andrea King NOV 19 REC'D November 12th, 1990 Gentlemen: I am sending you a copy of my letter of Sept 14th (below) which remains unanswered. Perhaps you are not too concerned about what a local cable outlet does, or does not do, with your C-SPAN feed from Washington. And perhaps you have no control over what they do. If this is the case, then I believe the Cable Industry needs to re-think what C-SPAN is supposed to be all about. I happen to think that C-SPAN and its programming policy is important to the Nation. Thankyou for your kind attention to this matter. DEC 19 ANS'D Sincerely, 79925 Texas. Sept 14th, 1990 C-Span 400 N. Capitol Street Washington D.C. 20036 Gentlemen: Please discontinue sending C-SPAN "Update", and refund the unused portion of my \$24.00 subscription. I have not found "Update" to be very useful, since so large a part of your programming evidently cannot be planned more than a few days in advance. I have no quarrel with that, since I realize that you have to be flexible, "However, as I have written to you previously, I am most concerned about the many interruptions in your regular program scheduling by Paragon Cable. (Channel 23 in El Paso.) Paragon regularly, and increasingly pre-empts your Washington program feed as and when they they choose, without warning and without the courtesy of explanation. Also, of all the local Cable channels, Channel 23 is quite unreliable, often with poor quality transmission, and breaks in transmission which are unacceptably frequent". "I believe that the Cable Industry needs to address the problem of programming over channels normally used by C-SPAN, where this material is aimed at minority/extremist persuasions. I do not

wish to receive programs which are concerned with radical politics, religion and other extremist views which someone, other than C-SPAN determines shall be aired. This is not to mention the many so-called "educational" programs which are also aired by Paragon Cable on Channel 23, far too much of which material is in any case, educational pablum. There is already a network for educational TV, which used to be known as ETV, and now as PBS; largely taxpayer funded and I do not see why we need more of this on the C-SPAN channel. C-SPAN has a more important role in our society; and since I must pay for the service, I believe I am entitled to express my discontent when other interests are taking over large segments of your broadcast day.

Further, I understand that Paragon Cable in El Paso has no plans for the introduction of your Audio Network programming. Perhaps this might also be addressed at the same time.



Copy: Paragon Cable Co.