

June 4, 1993

Brian Lamb
C-SPAN
400 North Capital #650
Washington, DC 20001

Dear Brian:

GOOD NEWS: (very important)

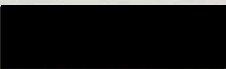
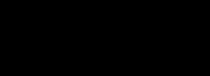
Thanks for C-SPAN. You give a new life to the news and current events. Some of the commercial networks, as you well know, are beginning to copy your style (in small ways). We watch them to find out, in brief, what they think is happening, but we watch you to find out what really happens.

BAD NEWS: (not very important)

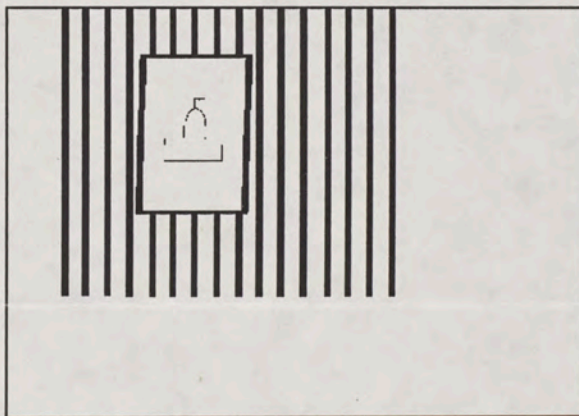
It is my opinion that the new banner displays at the bottom of the screen are too bright and that they distract from the rest of the screen image. In general, the letters are too bold and too large for their containing boxes. On my set, that makes the letters appear to be fuzzy. In particular, the red C_SPAN logo draws this viewer's eye away from the real content. TNN and USA networks use very soft logos in the bottom right hand corner and still make their point. I liked your old notices better than these new ones.

Your picture of the Capital has been hanging skewed for months. I don't watch you every day and it isn't visible each day I do watch, so you may have fixed it by now.

Loyal C-SPAN supporter..



Newport, OR 973651



NEWPORT OR 97365



Brian Lamb
C-SPAN
400 North Capital NW #650
Washington, DC 20001