

[REDACTED]
West Bend, Wi 53095

cc: s. trahern

March 24, 1993

002594 APR 15 93

C-Span
Washington, D.C.

Attn: Mr Brian Lamb

Dear Mr. Lamb:

As a watcher and listener to C-Span some of the favorite programs are the morning and evening interviews with guests and the telephone call-ins from the viewers. I have heard the plea to the viewer of not calling in if they had called within the past 30 days, however, it is apparent that many do not live by the rule.

I have been a radio ham for over 55 years, call sign [REDACTED] and I use a small computer to tell me if I have ever contacted another ham station before and to give me information about that station. It only takes a couple of seconds to retrieve this information from the computer. You could use the same idea to tell your telephone operator if the caller has called in within the past 30 days.

Simply it would work this way. The telephone company has a device that you hook up to your phone lines and will give you the telephone number of the incoming call. Your telephone operator types this number into the computer. The computer will add a time and date to this number. The operator does this with each call. If the computer finds that a call has been made within the past 30 days from the identical phone number it will alert the operator and she can act accordingly.

This system is low in cost and would probably eliminate most of the problems.

I enjoy your programs very much. Thank you.

Yours Truly
[REDACTED]



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ATTN. BRIAN LAMB