## MAR OR RECT

1046-90 MAR 29 ANSO

Dear Brian,

I had to write in about the woman who thought she saw a "condescending smile" -- apparently she's not a regular viewer, but even so, she sure isn't able to read facial expressions or characters!

The thing that comes across so clearly is your respect for all the callers, your effort to find some merit in everybody's question or remark.

People who I'd be climbing the walls if they go on for ONE MORE SECOND, you listen to carefully, and sincerely. It always amazes me, so I wanted to write. (I think when people say how much they like C-Span, as they so often do, they're responding to this wonderful "open door" policy.)

As an ex-New Yorker, I'm naturally familiar with condescension in all its forms, not to mention the less subtle varieties of insult, and I've never seen a trace of it anywhere on C-Span. There must he some magical element in the air on North Capitol Street, because you never see that kind of self-importance in any of the reporters that you find in journalists sometimes, especially TV ones.

Much continued success to C-Span,

Sincerely

Staunton, Va

Feb 26





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