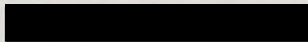


August 12, 1992


Durham, North Carolina 27705

Mayor Harry Rodenhizer
101 City Hall Plaza
Durham, North Carolina 27701

Dear Mayor Rodenhizer:

I recently relocated to Durham after spending the past two decades in Raleigh during which time I observed the development and subsequent expansion of Cablevision of Raleigh. I was very pleased with the quality of service and the programming diversity available on the Raleigh cable system, and I especially enjoyed following the work of Congress on C-SPAN, the cable industry's public affairs channel that provides coverage of the U. S. House of Representatives, and its sister channel, C-SPAN II, which covers the U. S. Senate. To my dismay in moving back to my hometown, I discovered that while Cablevision of Durham, owned by the same company as the Raleigh cable system, provides full C-SPAN coverage, C-SPAN II is not available!

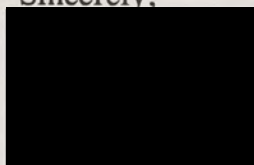
I have written to Mr. William S. D'Epagnier, Vice President of Cablevision of Durham, requesting that his company add C-SPAN II. His reply is attached. I also forwarded to Mr. Brian Lamb, the head of C-SPAN in Washington, a copy of my letter to Mr. D'Epagnier. Thus far, C-SPAN II has not been added to the Durham system and there is no indication in Mr. D'Epagnier's letter that it is seriously being consideration.

You will note that Mr. D'Epagnier's letter offered no specific reason why Durham subscribers are denied the same public affairs access to Congressional proceedings as enjoyed by Raleigh subscribers. Technically and financially, I know of no reason why C-SPAN II should be excluded from the Durham system. There is obviously adequate channel capacity as evidenced by the fact that the Durham system easily expanded to accommodate the three NBC/Cablevision channels (Triplecast) during the Olympics. From an economic standpoint, it is my understanding from the on-air comments of Mr. Lamb during C-SPAN viewer call-in programs that there is either no additional cost or very minimal cost for cable systems carrying C-SPAN to add C-SPAN II.

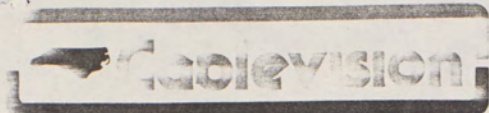
Logic would dictate that Cablevision of Durham would want to provide both services as a means to showcase one of the cable industry's finest contributions to helping citizens understand the governmental process. From a public relations perspective, it would seem that carrying both channels would be in the best interest of Cablevision of Durham. I recognize that providing cable service is a business, and that C-SPAN is not a "profit center" for the industry. However, C-SPAN and C-SPAN II are important public affairs channels that significantly contribute to making cable service attractive and in helping to defuse the argument that cable is nothing more than a multi-channelled "vast wasteland." In a period when Americans are increasingly concerned with national and local public policy issues, as well as rapidly changing international events, C-SPAN and C-SPAN II are valuable educational and informational services provided by the cable television industry which should be available to Durham cable subscribers.

My request is that you will use your influence to persuade Durham Cablevision to add C-SPAN II as well as continuing their full coverage of C-SPAN. Whatever you could do to assist would be greatly appreciated, and of course, I stand ready to do my part. Thank you for your attention to this important matter.

Sincerely,

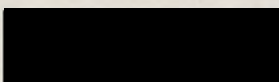


CC: Sen. Terry Sanford
Mr. William Hawkins, Editor, Durham Morning Herald
Mr. Frank Daniels III, Editor, Raleigh News & Observer
Mr. William S. D'Epagnier, Vice President, Cablevision of Durham
Mr. Brian Lamb, Chairman/CEO, C-SPAN ✓



 **CITY OF MEDICINE, USA**
DURHAM, NORTH CAROLINA

June 5, 1992



Durham, North Carolina 27705

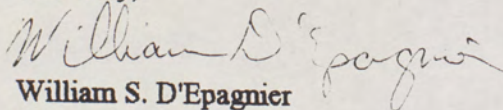
Dear Mr. Ennis,

Thank you for your letter of June 4, 1992. We at Cablevision, are always glad to receive correspondence from our customers since their comments help us in our efforts to provide the best cable television service. I agree with you that C-SPAN II is an excellent service and undoubtedly would be a great addition to the Durham channel line up.

At Cablevision, we do our best to offer a mixture of programs that will satisfy the majority of our viewers, but we are realistic enough to know that we can not satisfy all of our customers' viewing desires all of the time. We constantly reiveiw new programming possibilities, as we realize that the tastes and interests of the community changes with time. Occasionally we conduct surveys of our viewers to ask for their opinions about Cablevision programming. One of the best sources of customer feedback is letters, like yours.

We will keep your letter in mind as we plan future programming possibilities for Cablevision. We are glad to have you as a Cablevision customer.

Sincerely,



William S. D'Epagnier
Vice President