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May 24, 1998

Dear Brian,

Excuse my stationery, but I enjoy elephants! Several months ago I had a rare criticism of C-SPAN - a guest hostess named Kathy Giehl. Today I have another criticism of a guest host - George Hager - of Congressional Quarterly, who sounded a lot like Don Baer - who is a liberal spokesperson for the Democrats, and one of two separate guests on the show. You have done such a wonderful job of impartiality and have also apparently trained your staff to appear unbiased that it is always a shock to have a guest C-SPAN host that is biased.

We continue to enjoy C-SPAN  
(over)

immensely, and rely on it for  
most of our input for news.

We also enjoy your Booknote  
every Sunday night and record  
many of your programs.

Best wishes for continued success.

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Gormal, Ll. 61761