

[REDACTED]
Encino, CA 91316-2306

April 2, 1995

Mr. Brian Lamb,
c/o C-SPAN
400 N. Capitol St. NW
Washington DC 20001

cc: BK
~~XXXXXX~~

Dear Mr. Lamb,

I address my comments to you, in my belief that you may be still serving on the C-SPAN Board of Directors.

First allow me to reveal I thoroughly enjoy C-SPAN's expert coverage of our government's public activities as presented to the viewing audience.

I just wish to share with you my disappointment in the format and overall appearance of your 1995 U.S. Congressional Directory, and at an increase of previous issue price as well. I'll keep my 1991 U.S. Congress Handbook. as information it contains was not updated and reproduced in what is now called a "directory," rather than a "handbook." I was expecting the new issue to be an update version of the previous publication, with its fonts, formats and data remaining the same. The new issue in my opinion is not as quality a presentation as the last offering.

Also I was sorry to discover C-SPAN has discontinued its book on the House of Commons as I was quite curious about its procedures. Perhaps that information can be included on C-SPAN's Online Service for downloading?

Have you ever given thought to some sort of publisher's discount order system for the books reviewed on "Booknotes," a discount for the viewer customer and a little something for C-SPAN's trouble?

Sincerely,

[REDACTED]

Copy to:

[REDACTED]

McLean, VA 22101