

[REDACTED]
Greenville, NC 27858-8038
November 15, 1993

C-SPAN
400 North Capitol Street, N.W.
Suite 650
Washington, DC 20001

Gentlemen;

On November 15, 1993, a caller into your morning program made a comment about their cable system not carrying C-SPAN full time. Susan later said that you were looking into the problem. I have complained from the bottom to the top about the same problem with Multimedia Cablevision in Greenville, NC. At the bottom, some didn't even know about C-SPAN II and didn't know when C-SPAN was on.

C-SPAN is carried in Greenville, NC Monday through Friday from 6:00 AM to 6:00 PM, except on Wednesday when it is cut off at 5:30 PM. It is replaced by an additional sports channel nights and weekends. Sometimes there is programming on channel 35 but channel 33, 34 and 35 are not used. I and others have asked them to run C-SPAN full time and to add C-SPAN II but nothing happens but price increases. Recently they made the news channels (CNN and Headline News) an extra expense. It seems unreasonable that C-SPAN and C-SPAN II are not carried in a college town with East Carolina University with over 17,000 students.

My wife and I watch C-SPAN more than any other channel when we get it. It really helps us to keep informed about the operation of our government and we really enjoy the morning interview shows. We would like for you to work on Multimedia in Greenville for C-SPAN fulltime and add C-SPAN II. Thanks again for your fine coverage of Washington.

Sincerely,
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[REDACTED]

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