

Winter Park, FL 32789-4947

fax

~~fax~~

SNAIL-MAIL

your FAX
Busy or
out-of-order
OK WELL!

to: MR. BRIAN LAMB

fax #: 202-393-3346

from:

date: 2-3-00

subject: C-SPAN II REDUCED COVERAGE

pages: THIS PAGE PLUS TWO

NOTES: ATTORNEY ORLANDO SENTINEL
ARTICLE AND LETTER TO TIME
WARNER. QUESTION: HOW DO
CABLE OPERATORS WHO DO
CARRY C-SPAN I & II DEAL

WITH MOST CARRY AND
FCC RULES? -

MY E-MAIL IS rakes@csbwebmail.com

THANK A LOT!

KEEP UP THE GOOD WORK !!!

[REDACTED]
Winter Park, FL. 32792-1618
February 2, 2000

Time Warner Communications
Attn: Ms. Diane Pickett,
Vice President, Public Affairs
2251 Lucien Way - Suite 320
Maitland, Florida 32751

In re: C-SPAN II

Dear Ms. Pickett:

This is a letter of complaint. I am writing as a Time Warner shareholder and as a subscriber to the your cable television service in Central Florida.

Prior to January 1st last C-SPAN II was shown 24 hours a day on your channel 70. After December 31st Time Warner assigned C-SPAN II to channel 98 to share with leased and local programming.

Mixing C-SPAN II with leased & local programming is like putting a round peg into a square hole and is pure folly. They do not fit. C-SPAN II is not neatly divided into half-hour multiple numbered segments...programs begin and end depending on the content. Time Warner arbitrarily breaks in and out of C-SPAN oblivious of what is playing. Ms. Pickett this is rude, uncaring and arrogant. As a Time Warner shareholder I am shocked that a portion of the viewers are shown such little consideration. This has happen to me several times during the past two or three weeks. I wonder how Ted Turner would react if while watching his Atlanta Braves the cord was pulled in the eight inning with the score tied....Ms. Pickett, I don't think he would be amused. I was not amused last Saturday night when C-SPAN II was cycled out at 10PM in the middle of an interesting talk by the author of a book on old Boston.

It may shock you to know that C-SPAN II often operates in tandem with C-SPAN [I]. A recent New Hampshire GOP caucus was aired by C-SPAN II with the DEM caucus aired by C-SPAN[I]. Also, C-SPAN II often re-airs programs originally aired by C-SPAN[I] for the convience of its viewers who are unable to catch the first showing.

And then there is the weekend.....48 hours of books, bookstores and authors. Your airing of five hours of 48 hours is INSULTING. Ms. Pickett, haven't you strolled through Barnes and Noble or Borders on the weekends, they are packed with book lovers.

And it looks like you have room for C-SPAN II to be aired full time on its own channel. Your channel line up effective January 1, 2000 shows slots 82 -97 plus 99-100 open. Plus the open numbers up to 529.

I understand C-SPAN operations are financed by the cable operators of America. That includes Time Warner. That means a portion of my monthly subscribers fee goes to pay for C-SPAN. With Time Warner filtering C-SPAN II, I am not getting what I am paying for. I resent that, Ms. Pickett, both as a shareholder and as a subscriber. The idea of Time Warner censoring unfiltered public affairs information being disseminated to the viewing public is offensive. There's a lot of other people in the area that feel like I do about this, Ms. Pickett. See attached photocopy of recent Orlando Sentinel article.

Central Florida loses without full coverage of C-SPAN II, Time Warner loses, and so do you Ms. Pickett.

Sincerely yours,

[REDACTED]

[REDACTED]

Day phone [REDACTED]
Attachment: photocopy of 2/2/00 *The Orlando Sentinel* article on C-SPAN II
Copy: Orlando Sentinel, C-SPAN and Time Warner (New York City)

COPY