

3-18-01

Thursday  
11:00 AM

Dear Brian,

When your book, "Book notes Life Stories" entered our local library I immediately read it. The wife and I generally listen to C Span I every morning. This was several years ago and I decided to try to get our local cable to run C Span II. The insert was published in the Rhinelanders Daily News well over a year ago. Since then Midwest has sold to Charter Communications and C Span II was forgotten.

I am 75 and don't know how much longer I will be living in this community but C Span II is still worth the effort. So after attempting an endowment fund board meeting yesterday I decided to attack again. After calling the number highlighted in red, Lou Ex. 4013 gave me your address saying it might pay for me to write you.

She didn't mention your name. She just gave me the address and I was flabbergasted because I really don't think this is your responsibility.

Anyway one of these days you're liable to hear about some old bird in Rhinelanders trying to get C Span II on his local cable outlet. I don't know how many fire walls have been set up but this is going to be another education.

Sincerely  
[Redacted]

*Yours*

## *Encourage C-Span 2 for this area*

Editor: The Daily News

I serve on the Rhinelander District Library Foundation. The Foundation's purpose is to encourage people to support their library and use its facilities. What better way to do this than to become more familiar with what libraries have to offer in addition to the materials on hand. Just recently I checked out a new book from the library, "Booknotes Life Stories" by Brian Lamb. Brian Lamb explores the lives of our most fascinating Americans on Booknotes, his week-

ly C-Span interview program.

Booknotes, airing weekly, can only accommodate 52 books a year, so now they have created another outlet for books. For 48 hours every weekend on C-Span 2, they now offer visits to unique libraries and book stores, author readings, book clubs, interviews and more. But our local cable TV does not carry C-Span 2. All of the public affairs programming on C-Span's television channels, FM radio station, and Internet sites, are possible because of the continuing support of

the people who run the country's cable television systems. Therefore, I took it upon myself to reach the owners of our local cable TV and request C-Span 2 service.

You can help support this effort by writing to, or calling, Rick [REDACTED] V.P., Midwest Video Electronics, Inc., [REDACTED] Rochester, MN 55903, telephone [REDACTED]

Mr. [REDACTED] stated that we would be going about this in the right way. [REDACTED]

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ACCOUNT NUMBER

DATE  
DUE

TOTAL  
AMOUNT DUE

[REDACTED]

See Enclosure

[REDACTED]

For service at:

[REDACTED]

RHINELANDER WI 54501-8136

**How to reach us...**

For inquiries regarding service, billing, or repair please call our Customer Care Center 24 hours a day, 7 days a week at [REDACTED]. Payment centers are open Monday through Friday 8:00am to 5:00pm.  
Website: [www.chartercom.com](http://www.chartercom.com)

**Summary of Charges (see reverse for details)**

Previous Balance 0.00

**Total** **\$0.00**

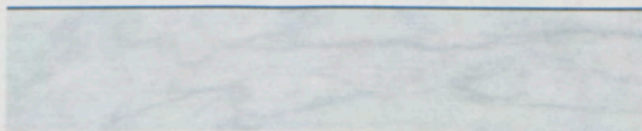
This Is Not A Bill, Merely A Special Mailing To Bring You Important Information.

**Important Customer Information**

This billing statement is for informational purposes only. Your bank account will be debited for the full balance showing, as agreed upon with Electronic Funds Transfer Authorization. Please contact us with any bank account information changes. Thank you.

*Brian  
Somm  
C Span 2  
400 Newpitol St  
NW Suite 650  
Washington D.C. 20001*

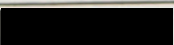
*Letter: Marketing Dept.  
[REDACTED]  
Charter [REDACTED]  
Wauson 54402*



# Charter

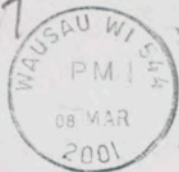
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Rhineland, WI 54501

TY4/17



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