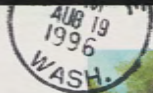


Brian Lamb: Split Phone Lines

8-16-96

O-W/R

The call-in viewers continue to express opposition to your conversion to "Democrat/Republican/other" telephone lines. A few liberals called in complaining about conservatives monopolizing so you "catered" to those few and set up a special line for them. A once "fair" Q-Span procedure of "first come / first served" became a biased procedure to make sure you allowed the liberals would get through instead of waiting their turn. Now, you've had many more complaints about these split lines than I ever heard from the liberal complaints. I have been complaining about this biased procedure of yours from the beginning by sending you what I hear from call-in viewers - I don't call. I've contacted you by correspondence - BRIAN, GO BACK TO THE UNBIASED PROCEDURE & restore our faith in you.



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