

June 1, 1996

C-Span
400 N Capital Street N. H. Suite 650
Washington DC 20001

Gentlemen:

Our reception for C-Span,
Channel 15 - TCI - Cable is so
dark, back ground or lighting,
difficult to view. All other
channels are clear, bright.
TCI cable company says it
is your problem.

We enjoy C-Span. Today
is Childrens program week
Washington Monument in back-
ground. very dark.

We like Book Notes and
other programs, Nat'l Press Club.

Hope you can help us. Our TV
is GE-27" 2 yrs old, Set is OK

Thank you

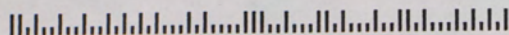
Here's my cable bill.

O. Cable Carriers



We're taking television into tomorrow.

TCI CABLEVISION OF S.W. WASH. INC.
600 W. WISHKAH, ABERDEEN WA
98520-6032 8796 5200 GN 7 16 0001858



WESTPORT WA 98595-1837

Bill for Service

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Billing date:

May 16, 1996

How to reach us



TCI Customer Service: Mon-Tue-Thur
Fri 8Am-6Pm, Wed 9Am-6Pm, Sat 9Am-5Pm,
24Hr Repair 532-5894 Or 1800-562-3450

For Service At

Account Snapshot

Amount of last bill	\$ 20.00
Payments	- 20.00
Monthly charges	18.82
Taxes & fees	1.18
Balance due	\$ 20.00
Payment Due Date	06/02/96

Important Viewer News

Watch For These Box Office Hits On TCI Pay Per View..... Seven, Dangerous Minds, Copycat, Muriel's Wedding, Indian In The Cupboard, Waterworld And WWF Pay Per View Specials..... Call Today 532-5894 Or 1-800-562-3450

Service & Use

Payments

<u>Date</u>	<u>Description</u>	<u>Amount</u>
05/06	Payment - Thank You	- 20.00

Monthly Charges

<u>Date</u>	<u>Description</u>	<u>Amount</u>
05/26 - 06/25	Basic Service	18.82

Taxes & Fees

<u>Date</u>	<u>Description</u>	<u>Amount</u>
05/16	Franchise Fees	.75
05/16	State Excise Tax	.39
05/16	Regulatory Fee	.04