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MARCH 20, 1990

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C-SPAN
400 NO. CAPITAL ST. N.W.
SUITE 650
WASHINGTON D.C. 20001

CC: marketing

DEAR SIR/MADAM:

I enjoy the VARIED BROADCASTS offered everyday by the C-SPAN NETWORK. IT IS A GREAT LEARNING TOOL plus A CENTER OF HIGH INTEREST to me.

UNFORTUNATELY, I CANNOT enjoy these offerings to their full extent, which is a very FRUSTRATING experience to me.

I subscribe to the cable firm, Cablevision, in YORKTOWN HEIGHTS, N.Y. I receive C-SPAN ON CHANNEL 6 in this AREA.

I am denied the full benefits of C-SPAN offerings because C-SPAN

is "piggy-backed", on this channel 6, with "SPORTSCHANNEL". In other words, if I am watching C-SPAN AND SPORTSCHANNEL begins its broadcast day, C-SPAN is taken off the air. This happens regularly everyday approximately AT 6:15 P.M. in the evening & for the rest of the night.

Now, even if I subscribed to this "SPORTSCHANNEL" service, which is over & above the basic service, I still would NOT be able to continue watching C-SPAN. Since I do NOT subscribe to "SPORTSCHANNEL", I still lose C-SPAN to a scrambled picture..

Also, I do NOT have C-SPAN II available to me, "piggy-backed" or otherwise.

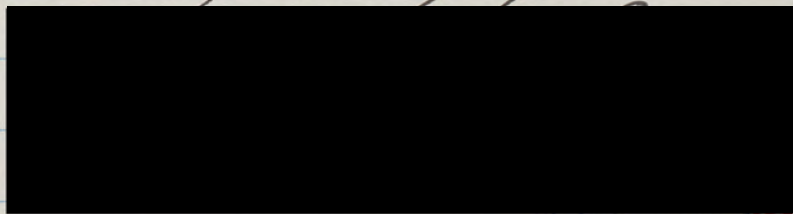
I plan to send a copy of this letter to Cablevision and to my Congressman, MR. HAMILTON Fish, JR.

I would be interested in
hearing your reaction to the conditions
listed above and also, of any
solutions available to me.

With the copy to Cablevision
and to Congressman Fish, I am also
asking each of them for their solutions
to this set of conditions.

Thank you.

Very truly yours-

A large black rectangular redaction box covering the signature of the sender.

YORKTOWN HTS. NY 10598

cc: Cablevision Systems
Hon. Hamilton Fish, Jr.