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East Hampton, N.Y. 11937

Monday
March 15, 1993

To the Editor
East Hampton Star
153 Main Street
East Hampton, New York 11937

Well, you never know when during an interesting program (Hallmark most recently) cablevision will go black. It can happen during beautiful weather so they cannot use that as an excuse. Then without any explanation, for the 7-8 hours we have lost viewing, a picture suddenly returns.

Now they are at it again. As of today, East Hampton Cablevision has changed not only channel positions-they are showing very inappropriate programs bordering on the ridiculous on the channels they have changed.

WITHOUT ANY NOTIFICATION TO ME AS A SUBSCRIBER, they have taken off C-SPAN and C-SPAN II, the Washington channels that keep us advised of our Congressional actions which are so educational. Today General Powell was due to be heard by the committee regarding the plan to close military bases. I was forced to being denied this viewing.

The Washington channels seem to have been deleted in favor of two entertainment channels in their place (Discovery #19 and TNT #20). Shame on Cablevision. C-SPAN and C-SPAN II are needed by all viewers interested in our country's history. Our school students will deplore the loss of this education.

Added to this, they are depriving those of us who view the Catholic mass at 11 A.M. daily from Hartford the spiritual pleasure we enjoy "attending" daily mass, particularly during this season of Lent.

After searching every channel number for those three channels which Cablevision took it upon itself to delete with NO NOTIFICATION to me that I would sustain their loss, I feel Cablevision owes me a partial refund of the service fee I paid them March 7, 1993 to cover the month of March.

Furthermore, I believe East Hampton Cablevision's arrogant treatment of subscribers should be investigated.

Yours truly,
[Redacted]

cc: Willie Vereen

cc: Tony Bullock, Supervisor
Town of East Hampton

✓ Cable Satellite Public Affairs Network
Washington, D.C.

Suffolk Life
Riverhead, N.Y.