

April 12, 1993

President
TCI Cablevision of Washington, Inc.
2233 112th Avenue NE
Bellevue, WA 98004

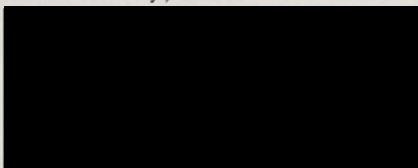
Dear Sir:

I am really frustrated and disappointed that since your channel line up changed, I cannot receive C-SPAN. I was under the impression it was the obligation of cable companies to provide C-SPAN to subscribers who pay for it in their basic package, but your company has moved it so far down the dial that neither of my two televisions nor my VCR can pick it up. No one at your office seemed at all surprised at my problem because apparently I am not the only one who has called; but none of them knew of any remedy, either.

Over the years I have come to rely heavily on C-SPAN as the only source for unbiased reporting about what is going on in government. It has become daily intellectual food for millions of Americans. Yet your company has moved it so far away from all the other broadcast channels that I have to wonder why? It is a provocatively curious situation.

Please, just get my C-SPAN back.

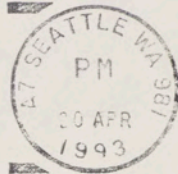
Sincerely,



Seattle, WA 98119

✓ cc: Brian Lamb, C-SPAN

[REDACTED]
Seattle, WA 98119



Brian Lamb
C-SPAN
400 N. Capitol St. NW #650
Washington, DC 20001