

[REDACTED]
San Mateo, California 94401-3780

Daytime [REDACTED]

Evening [REDACTED]

April 28, 1993

Mr. Larry Whitney
President
Western Cable Systems
818 Douglas Avenue
Redwood City, California 94063
Phone 415-366-8296

002594 MAY 17 1993

cc: Mayor Jane Baker, City of San Mateo
United States Senator Barbara Boxer
President William Jefferson Clinton
C-SPAN, Viewer Services
United States Senator Diane Feinstein
Mr. Bill German, Executive Editor, San Francisco Chronicle
The Hon. Edward J. Markey, Chairman: Subcommittee on
Telecommunications and Finance
California State Senator Quentin Kopp
Mr. Larry Kramer, Executive Editor, San Francisco Examiner
United States Congressman Tom Lantos
Attorney Peter Olson, Legal Counsel, City of San Mateo
Interim Chairman James Quello, Federal Communications
Commission
Mr. Terry Robertson, Political Editor, San Mateo Times
Ms. Silvia Siegel, President of Consumer Cable Cops
California State Assemblywomen Jackie Speier
Mr. Marshall Wilson, City Editor, San Mateo Times
Mr. Mike Zarrella, Communications Manager, City of San Mateo

Dear Mr. Whitney;

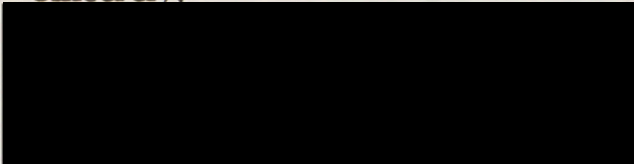
In your letter of February 12, 1993 agreed with me that C-SPAN was an "unique programmer and is a excellent channel exclusively offered by the cable industry". You said you where reviewing this service do to the Federal re-regulation of the cable industry and have put a moratorium on new cable service. So when will your

April 28, 1993

review process be completed? WHEN WILL I GET C-SPAN, C-SPAN 2 and CAL-SPAN?

There are many issues that are currently be covered by the these services and I'm being shut out of this information, by you not offering this service. I FEEL THIS IS VERY UNFAIR.

Sincerely,



enclosure: [REDACTED] letter of February 4, 1993
Larry Whitney, President, Western Cable Systems letter
of February 12, 1993
Tom Lantos, Member of Congress, letter of February 5,
1993
Michael A. Zarrella, Communications Manager, City of San
Mateo, letter of February 8, 1993
Quentin L. Kopp, California State Senator, letter of
February 12, 1993

cc addresses:

Mayor Jane Baker
City of San Mateo
City Hall
330 West 20th Street
San Mateo, California 94403

Senator Barbara Boxer
United State Senate
112 Hart Building
Washington, District of Colombia 20510

President William Jefferson Clinton
The White House
1600 Pennsylvania Avenue
Washington, District of Colombia 20006-9900

C-SPAN
Viewer Services
Suite 650
400 N Capital Street NW
Washington, District of Colombia 20554
202-737-3220

Congresswoman Anna Eshoo
United States Congress
698 Emerson Office Building
Washington, District of Colombia 20515
202-225-8104

Senator Diane Feinstein
United States Senate
720 Hart Building
Washington, District of Colombia 20510

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Executive Editor
San Francisco Chronicle
901 Mission Street
San Francisco, California 94103

Senator Quentin Kopp
California State Senate
363 El Camino Real, Suite 205
South San Francisco, California 94080
415-952-5666

Mr. Larry Kramer
Executive Editor
San Francisco Examiner
110 Fifth Street
San Francisco, California 94103

Congressman Tom Lantos
United States Congress
400 South El Camino Real, Suite 821
San Mateo, California 94402
415-342-0300

Chairman: The Hon. Edward J. Markey
Subcommittee on Telecommunications and Finance
H2-316 Ford House Office Building
Washington, district of Colombia 20515-6117

Attorney Peter Olson
Legal Counsel
City of San Mateo
City Hall
330 West 20th Street
San Mateo, California 94403

Interim Chairman James Quello
Federal Commutations Commission
1919 "M" Street, NW
Washington, District of Colombia 20554

Mr. Terry Robertson
Political Editor
San Mateo Times
PO Box 5400
San Mateo, California 94402
415-348-4334

Ms. Silvia Siegel
President of Consumer Cable Cops
Post Office Box 962
Sausalito, California 94966
415-383-8285

Assemblywomen Jackie Speier
California State Assembly
220 South Spruce Street, Suite 101
South San Francisco, California 94080
415-871-4100

Mr. Marshall Wilson
San Mateo City Editor
San Mateo Times
PO Box 5400
San Mateo, California 94402
415-348-4332

Mr. Mike Zarrella
Communications Manager
City of San Mateo
2000 South Delaware Street
San Mateo, California 94402
415-377-4508

[REDACTED]
San Mateo, California 94401-3780

Daytime [REDACTED]

Evening [REDACTED]

February 4, 1993

Western Cable Company
Office of the President
818 Douglas Avenue
Redwood City, California 94063
Phone 415-366-8296

cc: Mayor Jane Baker, City of San Mateo
United States Senator Barbara Boxer
C-SPAN, Viewer Services
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United States Senator Diane Feinstein
California State Senator Quentin Kopp
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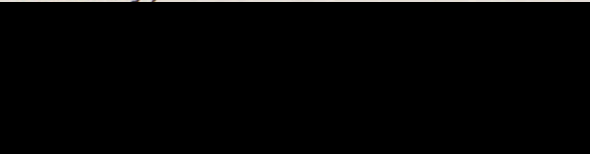
Dear Sir/Madam;

I have called your office many of times requesting that C-SPAN and C-SPAN 2 be added to my cable service. I have been told by your customers service representatives. That it is not offered in my services area. However you are offering C-SPAN and C-SPAN 2 as part of basic services in some of your other service areas.

By your cable company not offering this service you are preventing many cable subscribers in my area from receiving important United States and California political information. Presently there are many issues that are governmental bodies are discussing that important to all of us.

This issue is getting me very angry and I wish you would please address this issue.

Sincerely,



cc addresses:

Mayor Jane Baker
City of San Mateo
City Hall
330 West 20th Street
San Mateo, California 94403

Senator Barbara Boxer
United State Senate
112 Hart Building
Washington, District of Colombia 20510

C-SPAN
Viewer Services
Suite 650
400 N Capital Street NW
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202-737-3220

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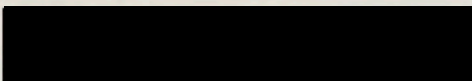
Mr. Mike Zarrella
Communications Manager
City of San Mateo
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415-377-4508

western cabled systems

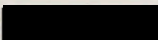
Cable Television

Corporate Offices
818 Douglas Avenue
Redwood City, CA 94063
(415) 366-8294
Fax (415) 366-0678

February 12, 1993


San Mateo, CA 94401-3780

RE: Letter February 4, 1993

Dear 

I would like to acknowledge your letter referenced above and thank you for offering your comments concerning the C-Span service. We agree that C-Span is a unique programmer and is an excellent channel exclusively offered by the cable industry.

It has been Western's policy over the past 3 years of our existence in San Mateo to continually update our programming line-up by reviewing the best channels cable has to offer and adding new channels on an annual basis. When we first originated our service in San Mateo our system carried 22 channels and, as you are aware, today we offer 33 channels.

Unfortunately, due to the Federal re-regulation of the cable industry, we have placed a moratorium on the addition of any new channels in any of our systems. The FCC is currently undertaking a host of findings on how cable systems operate, deliver and price their service. As we have great concerns that these new requirements will also have great capital costs associated with them, we have frozen any substantial changes in our system until we analyze the full impact of this new legislation.

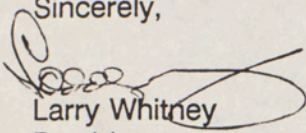
Attached with this letter you will find a schedule of the multitude of findings the FCC is currently undertaking. This may give you a sense of the complexity of the FCC's efforts and the time line that will be involved.

In short, under business as usual conditions, Western would have most likely added three to five new channels to your system this past January which would have included C-Span amongst others.

Systems located throughout the San Francisco Bay Area

We regret that we cannot be of more assistance at this time. You are however invited to contact me any time you have questions concerning our service. Should you wish to do so by telephone, the best time to reach me is between 9:30 and 11 a.m. any business day.

Sincerely,

A handwritten signature in dark ink, appearing to read "Larry Whitney", is written over the printed name.

Larry Whitney
President
Western Cabled Systems

cc: M. Zerrella, City of San Mateo



RECENT ACTIONS AFFECTING CABLE TELEVISION

FCC Begins Inquiry into ENCRYPTION TECHNOLOGY FOR SATELLITE CABLE PROGRAMMING

PP Docket 92-234; NPRM ; FC 92-468

FCC Proposes Regulations that Implement the 1992 Cable Act Provisions Governing CHILDREN'S ACCESS TO INDECENT PROGRAMMING on Cable Leased Access Channels and CABLE OPERATORS' AUTHORITY TO PROHIBIT CERTAIN PROGRAMMING on Cable Access Channels

MM Docket 92-258; NPRM ; FC 92-498

Commission Opens First Round of Proceedings to Implement 1992 Cable Act; MUST-CARRY AND RETRANSMISSION CONSENT Provisions Addressed

MM Docket 92-259; NPRM ; FC 92-499

FCC Opens First Round of Proceedings to Implement 1992 Cable Act; CABLE HOME WIRING Addressed

MM Docket 92-260; NPRM 11/06/92; FC 92-500

FCC Opens Second Round of Proceedings to Implement 1992 Cable Act; EEO POLICIES AND PRACTICES Addressed

MM Docket 92-261; NPRM ; FC 92-539

FCC Proposes Prohibiting TIER "BUY-THROUGH" for Cable TV

MM Docket 92-262; NPRM ; FC 92-540

Commission Initiates Proceedings to Implement 1992 Cable Act; CABLE CONSUMER PROTECTION AND CUSTOMER SERVICE Issues Addressed

MM Docket 92-263; NPRM 12/11/92; FC 92-541

New CABLE OWNERSHIP RULES Proposed; Inquiry Begun

MM Docket 92-264; NPRM & NOI ; FC 92-542

Commission Initiates Proceedings to Implement 1992 Cable Act; PROGRAM DISTRIBUTION AND CARRIAGE AGREEMENTS Addressed

MM Docket 92-265; NPRM ; FC 92-543

CABLE RATE REGULATIONS Proposed

MM Docket 92-266; NPRM 12/24/92; FC 92-544

FCC Addressed HOME SHOPPING STATION REGULATION AND CABLE CARRIAGE Issues

MM Docket 93-8; NPRM ; FC 93-35

FCC Initiates Inquiry into POSSIBLE TECHNICAL IMPROVEMENTS IN EMERGENCY BROADCAST SYSTEM

FO Docket 91-171; NPRM 06/26/91; FC 91-189

REDUCTION IN LENGTH OF EBS "TWO-TONE" SIGNAL Proposed

FO Docket 91-301; NPRM 11/08/91; FC 91-301

Commission Proposes Updating the EMERGENCY BROADCAST SYSTEM

FO Dockets 91-301 & 91-171; FNPRM 10/08/92; FC 92-439

TOM LANTOS
CALIFORNIA

WASHINGTON OFFICE:
1526 LONGWORTH BUILDING
WASHINGTON, DC 20515
(202) 225-3531

DISTRICT OFFICE:
400 EL CAMINO REAL
SUITE 820
SAN MATEO, CA 94402
(415) 342-0300



Congress of the United States
House of Representatives
Washington, DC 20515

**FOREIGN AFFAIRS
COMMITTEE**

VICE CHAIRMAN,
SUBCOMMITTEE ON EUROPE AND THE MIDDLE EAST
SUBCOMMITTEE ON ASIAN AND PACIFIC AFFAIRS
SUBCOMMITTEE ON INTERNATIONAL OPERATIONS

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CHAIRMAN, SUBCOMMITTEE ON EMPLOYMENT
AND HOUSING

**SELECT COMMITTEE
ON AGING**

SUBCOMMITTEE ON RETIREMENT INCOME
AND EMPLOYMENT

CHAIRMAN, PERMANENT UNITED STATES
CONGRESSIONAL DELEGATION TO THE
EUROPEAN PARLIAMENT

CO-CHAIRMAN, CONGRESSIONAL
HUMAN RIGHTS CAUCUS

February 5, 1993

[REDACTED]
San Mateo, California, 94401-3780

Dear [REDACTED]

Thank you for your recent letter in which you appraise the Western Cable Company that you would very much like to have access to C-SPAN and C-SPAN 2, which are not now available in your area.

In the past when we have made inquiries about programs or changes in program the response has been that they listen to the wishes of their clients, whom they poll regularly. Thus one instrument you have is to not only do as you have done, but to ask friends and neighbors to also request this program.

We are enclosing a copy of the Cable Television Consumer Protection and Competition Act of 1992, which was passed last fall and signed by the President. Most of the provisions will take effect 180 days after the signing, since this is a new assignment for the F.C.C. You can mention to the Western Cable that you have seen this legislation and believe that this program falls within the Statement of Policy (Section 2). You may want to also be in touch with the Federal Communications Commission, who will have the regulation responsibilities. Their address is:

1919 "M" Street, N.W.
Washington, D.C., 20554

The vacancies on the Commission have not yet been filled, but you can address your letter to the Public Affairs Office.

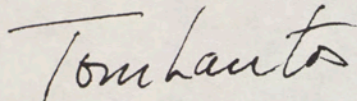
This bill represents a great deal of hard work on the part of Congressional committees, especially the

Subcommittee on Telecommunications and Finance
chairman: The Hon. Edward J. Markey
H2-316 Ford House Office Building
Washington, D.C., 20515-6117

They will be interested in how the legislation works out, especially after next April when the regulation is in effect.

Please continue to keep me informed about your interests and concerns.

Sincerely,

A handwritten signature in cursive script that reads "Tom Lantos". The signature is written in dark ink and is positioned above the typed name.

Tom Lantos
Member of Congress

TPL/abb

OFFICE OF COMMUNICATIONS MANAGER
COMMUNICATION DIVISION



2000 SOUTH DELAWARE STREET
SAN MATEO, CALIFORNIA, 94403

TELEPHONE: (415) 377-4508

February 8, 1993

[REDACTED]
San Mateo, CA 94401-3780

Dear [REDACTED]

I received your letter of February 4 in which you express dissatisfaction with cable television service provided by Western Audio Systems.

While Congress has recently amended the Cable Act of 1984 which deregulated the industry, reregulation does not allow the City to interfere with programming selection by the provider which was upheld as a First Amendment right by the United States Supreme Court.

I hope the information contained in this letter addresses your comments and clarifies the status of Western Audio Systems' franchise with the City. Thank you for taking the time to express your views.

Sincerely,

MICHAEL A. ZARRELLA
COMMUNICATIONS MANAGER

9302341k.ltr

SACRAMENTO ADDRESS

STATE CAPITOL
95814
(916) 445-0503



DISTRICT OFFICES

363 EL CAMINO REAL #205
SO. SAN FRANCISCO, CA 94080
(415) 952-5666



California State Senate



STATE SENATOR
QUENTIN L. KOPP

EIGHTH SENATORIAL DISTRICT

REPRESENTING SAN FRANCISCO AND SAN MATEO COUNTIES

COMMITTEES

TRANSPORTATION, CHAIRMAN
HOUSING & URBAN AFFAIRS
LOCAL GOVERNMENT
REVENUE & TAXATION
TOXICS & PUBLIC SAFETY
MANAGEMENT

February 12, 1993

Mr. Larry Whitney
President
Western Cable Company
818 Douglas Avenue
Redwood City, CA 94063

Dear Mr. Whitney:

I am in receipt of a letter from a constituent and cable subscriber, [REDACTED] in San Mateo, who wonders why C-SPAN and C-SPAN 2 is not available in his service area.

I share his curiosity and would appreciate a response to his query. Thank you for your time and attention.

Sincerely yours,

A handwritten signature in cursive script that reads "Quentin L. Kopp".
QUENTIN L. KOPP

QLK:jxr

cc: [REDACTED]