

The Real Thing

TRUTH AND POWER AT
THE COCA-COLA COMPANY

Constance L. Hays

BOOKNOTES
BRIAN P. LAMB
C-SPAN AIR DATE
_____ / _____ / _____

Revered Woodruff
March 7, 1985 died
(Don Keough)
left in '93 - came back
Coke - "best known brand
in the Universe"
"Share price" drives
these companies
What were the culture?
"Mister" - don't say Pepsi
plumbers tapped etc. P 176

Roger Enrico
Doug Ivester
Roberto Goizueta
Roy Sweet wh

762. Constance Hays
The Real Thing: Truth and Power at the Coca-Cola Company
Taped: 03/01/04
Aired: 03/21/04
Tape #: 181013

Orangeina
Minute Maid
Sprite
Barq's Root Beer
Fructopia

people feared social retribution if they talked p 347

850 million 8oz a day
310 B. a year

Soda - soda pop

from beginning secrecy was cornerstone
Charles Howard Candler and Frank Robinson had formula

New Coke 1985 - 1985 Pepsi 17.5 market share
Coke 22 (1898)

Pepsi - 12 yrs younger

July 15, 1985 - old Coke would come back
within a year old Coke outdid new Coke 10 to 1

Partnership - Chap 2

Bottlers - Investor arrived in 79' - Bottlers 500 down from 1200

Soda "Pop" -

Ara Candler purchased secret formula from John Pemberton in 85
gave out free samples - tickets - stopped in 1931

Where did name come from?

Benjamin Franklin Thomas - Chattanooga

Joseph Brown Whitehead (Ku Klux Klan lawyer)

Joseph Biedenharn

Coke company didn't like it when Bottlers didn't pour all the
profits back into company p 24

Syrup - Fountain sales vs. bottle

Bottlers - feels opposed caffeine

Both sides became wealthy

a standard bottle was introduced

Candler runs for mayor and wins in 1915

"the Candler error" - help bottlers too much

1919 - Candler sold syrup for 25 million to Bankers

1986 - Long Investor 39 yrs old est. a plan to shore up
the 300 bottles left.

Coca Cola Enterprises

Rome Georgia - 916 8 ounce glasses a year per person

Frank Barron - active in community

Investor and Goizueta - growth stock not blue chip

1 billion drunks a day 1986 - 49% solutions p 42

Woodruff - 1927 Foreign Dept.
WWII - see that every man in uniform gets coke whenever
he is and whatever it costs p81
10 Billion - drank by troops between 41-45
Brought Columbia p1981 - sold it 89
1986 - ~~100~~ 600 years
sugar/coca/caffeine/cocaine

What Coke wanted was complete control over
the price they charged for syrup. p57

1971 - FTC sued Coke Pepsi and 9 bottlers

79' - House and Senate proposals to urge protection
of soft drink bottlers from anti-trust to permit
exclusive territories

pursed 377 to 346 and 89 to 3

CCE - went public in 86'

Keough Bronx City / Keigher / Alter Boy @ Bushwicks /
Jules at Omaha radio / Johnny Carson

P131
Don't mess with Gorbachev -
Allan Kaplan - Merrill Lynch analyst

banned from meetings for a year

didn't answer question directly

Japan 25% profit on 5% of sales.

rule with iron fist - iron glove

Stock Split 86' - 3 for 1

" 90 - 2 for 1

Benefit 8% of Coke
made director in 88'

92' stock split

(CCE spin off - iron
Coke of 3 Billion Debt)

96' another stock split

Linda Dugan along with 3 others files a racial
discrimination against Coke in Atlanta
~~John~~ Inester from University Council

Gonzales - P69 Yale - Chem 1953
b Nov 1931 Cuba
got his job thru a spanish "wanted"
5 yrs at Havana Coke bottler
1960 to Atlanta - 3 kids - had started Sprints in Cuba
Miami
4 yrs. later to Atlanta
Carlos 4 yrs. old died - 8 yrs. yrs. after arrival in U.S.
new secret formula Via Chase in 1979 (one of)
Chair/CEO 81' The Real Thing
Woodruff - 58 yrs.

P221

Warren said he will never sell a single share
goop for a dollar a case that it takes them ^{time} _{make} to

Albert Meyer Elkhart, Ind P230

looked at structure and relationships of Coke to Coke Enterprises
Coke - next to no debt / CCE - around 98% - 7 Bil.
Coke owned less than 50% of bottlers but had control
Howard Buffett - chs. of CCE.

Meyer decided there was a conflict of interest - Meyer
had to leave Frank Martin's Co. - moved to Dallas
and/or uncovered Tyco

Don Keough - retired in 93' at 65
86' - a lot of bottlers on market
Chs. of Allen and Co.

Jack Fugger / Frank Barron / BCI all wanted out
bottlers
Inester's idea - CCE - buy the bottlers with 49%

The Pepsi Challenge

BOOKNOTES
2004-03-21

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LIBRARY OF CONGRESS CATALOGING-IN-PUBLICATION DATA
Hays, Constance.

The real thing: truth and power at the Coca-Cola Company /
Constance L. Hays.

p. cm.

Includes bibliographical references and index.

ISBN 0-375-50562-8

1. Coca-Cola Company—History. 2. Soft drink industry—United States—History. I. Title.

HD9349.S634C639 2004

338.7'66362'0973—dc21 2003046609

Printed in the United States of America on acid-free paper

Random House website address: www.atrandom.com

9 8 7 6 5 4 3 2 1

FIRST EDITION

Book design by Barbara M. Bachman

Bottlers - concentrate prices escalated
with the needs of Coke

CCE. Henry Shlimberg

Summerfield Johnson, Jr., and III

Bilf Schmidt - sued coke over 10 years
Elizabeth, Ky.

CCE - started 86

System established -

Marketing support

rebates at end of year

syrup sold at beginning of year - Coke could show
good forecasts

It was hard for analysts to understand what
Coke was actually doing

By 1998 - debt at CCE grew to 7 Billion on
revenues of 13 Bil.

By 1999 - coke had 11 anchor bottlers

10% of business overseas

part of 7 continents - leading soft drink

USA 57% of world's pop

China -

Russia - Vitos and Pepsi / Ronald Kendall

Romania -

H&I - Divided in Armand American Cos
Compensations 79 to 96 - 1 Billion 11.7 share of stock

About the Type

Warren Buffett

Jimmy William - Sun Trust

Herbert Allen

This book was set in Bodoni, a typeface designed by Giambattista Bodoni (1740–1813), the renowned Italian printer and type designer. Bodoni originally based his letter forms on those of the Frenchman Fournier, and created his type to have beautiful contrasts between light and dark.

Charles Duncan - Duncan Fowler

Peter Nebenroth

James Laney - Emory U.

Paul Oeffice - Dupont

James Robinson -

Susan King - Steinbeck - Corning

Cathleen Black - Heart

Donald McHenry

Pais, TX - antitrust suit - p240

CCE -

Coke used to be made with sugar - now high-fructose corn syrup
Signs
vending machines
exclusive agreements
Selling brands
120,000 convenience stores
TX 12,500 - CA. 9,000

health concerns
labeling of calories
Caffeine

Summer of 2000 - guilty verdict against Coke-Pais, TX.
Hedley + \$15.6 mil in damages - The trailers

Chap 10 1992 - Hoi - gets 1 million shares
Kroger 1½ millions

Blacks don't get ahead - it remains a Southern Comp.
Mgmt gets perks - private planes - addressed by Miss
Carl Ward - secret committee of blacks to
study Coke

women - no pants allowed

Linda Ingram - p207 - Comments by Elaine Jones
Ingrid Scudder Jones - ran Coke Foundation
Ingram hired Cyrus Mehri to suit Coke - with
3 others

Inwest - came to Coke in 79' - big accomplishment - 200 Coke
Plants
Keough - backgrounded Fortune and other reporters say
leadership problem with Inwest D 228
Orangeade / Cadbury / Belgium

"There will never be a daycare on this campus"
Almost always white men in leadership positions
Coke 44% Pepsi 31% (910) market rate
CCE grew from 30% to 70% of Coke products control (1997)

"I don't need a filter" - no number 2

Dong ettes - sharp with numbers

Inwest wouldn't choose a Pres.
He gave an interview to Vega-Brahmin - told him about
weather controlled machines (1%)
Senior V.P. James Chestnut / Doug Daft / Jack Stahl -
Block VP Carl Worek resigned

Quaker - after Daft and Keough assumed that Coke would
buy them the board turned them down.
Pepsi owns Quaker - Buffet led effort (he lost
hired Steve Heier from Turner to be Pres.)