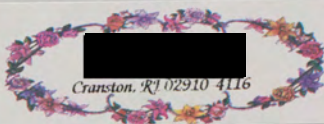


O, cable



Dear Mr. Lamb,

I have watched C Span I and C Span II on my Cox Cable service for several years. They come in on Channel 51 and 52 here in Cranston, Rhode Island.

Some time over the past year, C Span 2 started showing infomercials at 6 pm Monday through Friday. How many times I was watching a good debate on the Senate floor when Boom - the infomercial is on. Outraged, I contact Cox Cable at [redacted] and get no satisfaction, just a long explanation about a new "carry" law.

Now, today, Monday Nov. 25th 1996, after watching you on C Span I, I

2/

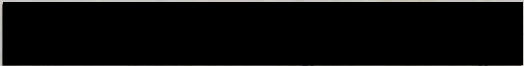
switch to C-Span II to see what
I might have missed over the
week end. Lo and Behold —
more commercials. I call Cox
Cable and they inform me they
have no control over what is
shown on that Channel, I should
Contact you. They gave me
your 'phone # and address. I'm
on a fixed income and can't
afford the 'phone call, so I'm
writing.

Please, Brian, set me straight.
Cox Cable lists in their brochures and
in the Providence Journal C-Span I
Ch. 51 C-Span II Ch. 52.

What's going on?

Sincerely,
Mrs. Virginia Sheehy

My Cable bill comes to me
from Cof Communications R.I.


West Warwick, R.I. 02893-2381

The name Cof Communications
P.O. Box 8922
Boston, Mass. 02266-8922
is also on the Masthead