

*Pacific Northwest
Cust.*

Diagnostic Consultant Services
[Redacted] Lubbock, Texas 79423
[Redacted]

May 17, 1993

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C-SPAN PUBLICATIONS
1616 Main Street
Lynchburg, VA 24504

To Whom It May Concern:

Please allow me to express how grateful I am to have access to C-SPAN and C-SPAN II. Before your cameras in Washington opened viewership to the general public, there was no personal observation of Congress (and other Washington events) available for the average voter. It might be noted that voter disillusionment with government has degenerated into voter anger and rebellion since your service has been on the air.

I like your call-in sessions very much, but to this date, I have never been able to get anything except a busy signal; it is most frustrating to have opinions and/or questions that cannot be expressed. In order to accomodate more of us C-SPAN junkies, could you do one or more of the following?

- 1) Install Yes/No phones that could be answered and counted by computer whenever the topic under discussion can be formulated in simplistic Yes/No terms.
- 2) Give a FAX number (and/or letter address) so that viewers who wish to add to the discussion but could not get an open phone line may do so.
- 3) Create a list of names, addresses and phone numbers of the principal newspapers, TV stations and "talking head" journalists and editorial writers in Washington that could be purchased by viewers.

I am enclosing a check for \$9.95 for the purchase of the handbook on Congress, the one that gives committee assignments with addresses and phone numbers.

Thank you very much.

[Redacted signature block]

Order not processed

RECEIVED MAY 26 1993

Please send me a

copy of ~~Book~~ to Level 5.95
to ~~_____~~ Pd # 2361 5-21-93

~~_____~~
Receipt No 55113

Enclosed check for
5.95

~~are transcripts~~
~~available - if so~~
~~at what price?~~

~~I was especially interested~~
~~in the testimony by~~
~~Cliff Kincaid on~~
~~May 17 1993.~~

Sincerely
~~_____~~