

[REDACTED]

April 23, 1993

*Ange
Note the date of
this letter-- concerns
voiced before the March.*

[REDACTED]

X/101

Ms. Jennifer Reichenbach
C-Span
444 N. Capitol Street, N.W.
Suite 412
Washington, D.C. 20001

Dear Ms. Reichenbach:

We wanted to let you know one of our subscribers called us to voice his concern over the six hours of live coverage C-Span will give this Sunday to the Homosexual Rights March.

During our conversation I suggested the six hour coverage might be because the issue was an extremely popular news topic at this time.

Basically, he feels the line coverage for that much time on a Sunday was a poor judgment call. He's an avid C-Span viewer and, other than this event, has high praise for the fairness of your programming approach and the fine coverage you give important issues.

If you would like to respond to our customer, please feel free to do so. He's given me permission to pass along his name and address. Any correspondence should be sent to [REDACTED] Palm Beach Gardens, Florida 33418.

Thank you for your time.

Sincerely,

[REDACTED]

[REDACTED]

- do memo for mktg

"We understand the priorities for mktg. have ~~shift~~ shifted"

list our projects

• ^{update} review/of pubs

success of past premiums

tour tape

product brochure

also list future products