

C-Span  
400 North Capitol N. W.  
Suite 650  
Washington D. C. 20001

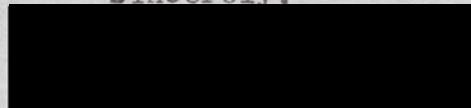
Thursday  
April 23, 1992

Gentlemen:-

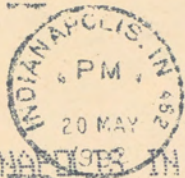
It is my custom to tune into and listen to the T V program broadcast by C-Span. However, there is one thing about the show that irritates me. I can't be sure that the same thing occurs when others tune in to C-Span, but when I have you tuned in, the delivery of the speaker talking will always be intermittent. That is to say, a sentence or so will be very understandable, then, suddenly, the sound disappears, and I can't understand a word that's said for perhaps another phrase or two. I fail to comprehend what causes this failure of sound, but, to say the least, it is quite annoying. Moreover, the sequence of the sentence or phrase is interrupted, and it is difficult to interpret the meaning of what is being said. I can't understand why the sound should cease for a moment and then continue again. C-Span perhaps will know the reason for this phenomenon, and, personally, I'd be happy to discover why it happens. Perhaps the trouble is in my television set, but I doubt it.

Can C-Span, perchance, explain the reason for this intermittent failure of sound, and its subsequent return? I would be quite pleased to be informed about this uncanny occurrence.

Sincerely,



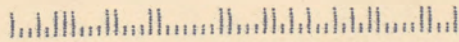
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*Indianapolis, Indiana 46222*