

[REDACTED]
Weirton, W. Va. 26062
October 13, 1991

C-Span
400 N. Capitol St.
Washington, D.C. 20001

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Ladies and Gentlemen:

C-Span is a very interesting and educational program. It should have started many years ago.

However, I feel that the opinions expressed on the call-in portions are not representative of all the population, because there is no toll-free number. Only the people who can afford to call get their views across. Therefore, I feel that this fact (affordability) should be stated from time to time.

Also, I was very upset that on the day of the Senate debate, before the final vote on Tuesday, C-Span chose to take telephone calls from 10 a.m. to 12:00 noon, instead of allowing the public to hear what the various Senators were saying. What our Senator, Robert Byrd, had to say was more important

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than what somebody on the telephone had to say. Senator Byrd's speech could not be heard later - the telephone caller's opinion could be heard later. Yet Senator Byrd's speech was interrupted for phone calls or interviews. I felt cheated. Telephone calls should be scheduled after the complete speech is given. Senator Byrd's speech was a very important one because he was one of the Senators who changed his vote. I feel that this was poor judgment on the part of the C-Span director in the control booth.

I am grateful for C-Span because the three networks do not give us enough in-depth information. The number of commercials is becoming intolerable.

Very truly yours,

[Redacted signature]