

[REDACTED]  
Miami, Fla. 33157  
Feb. 8, 2000

Dear Mr. Lamb:

First of all I have no complaints about the balance or fairness of C-Span. Nor do I have a quibble about the way your phone lines are set up for viewer calls.

However, I do have two areas in which I think C-Span could improve if possible. First, during press conferences the question by reporters cannot be heard - only the answer. Second, on Washington Journal I think flagrant misstatements of fact by callers should be corrected by the host. I know you remarked you did not like to do that but I feel strongly that the record should be correct and that as a public affairs program you have an obligation to do so. The most recent example is the statement by callers that George W. Bush was involved in the Silverado Savings and Loan scandal when in fact it was his younger brother Neil.



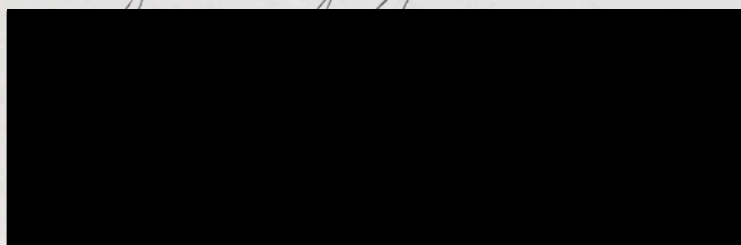
page 2

I do not cite this as a supporter of Gov. Bush: only that the record be accurate to the extent possible.

Finally, just for your information, Adelphia pre-empted C-Span this past weekend (Fri., Sat., Sun.) to promote their digital I.U.

Thank you for your kind attention to my remarks.

Very truly yours,

A large black rectangular redaction box covering the signature area.