



Suggestion

HEALTH SERVICES AGENCY

AGING AND ADULT SERVICES DIVISION

COMMISSION ON DISABILITIES

May 11, 1994

Brian Lamb, Viewer Service Department
c/o C-SPAN
400 North Capitol Street, N.W. #650
Washington, D.C. 20001

Dear Mr. Lamb:

The San Mateo County Commission on Disabilities (CoD) is a 21 member advisory board to the San Mateo County Board of Supervisors. The purpose of the CoD is to create opportunities and coordinate resources which promote full participation of people with disabilities in the community.

One of our Commissioners brought to our attention the fact that the classroom bus which C-SPAN uses is not accessible to people with disabilities. We were also informed that C-SPAN does not advertise sign language interpreters or caption symbol for people who are deaf or hard of hearing.

In your response to our Commissioner you stated " ... the bus is accessible by two ways. The wheelchair can be lifted through the back door or the person may be physically lifted and then the wheelchair onto the bus. We do not have a mechanical chair lift." This is not full accessibility for people who utilize wheelchairs according to the Americans with Disabilities Act (ADA). The issue of no captions or sign language interpreters for people who are deaf or hearing impaired was not addressed in the response that C-SPAN sent. Are you planning to answer these needs? If so, how?

SAN MATEO COUNTY BOARD OF SUPERVISORS

HEALTH SERVICES AGENCY DIRECTOR

AGING AND ADULT SERVICES DIRECTOR

SAN MATEO, CALIFORNIA 94403

PHONE

• TDD

• FAX

(24 HOUR LINE TO REPORT ABUSE) •

(INFORMATION LINE) WEEKDAYS 8:00AM-5:00PM

We hope by bringing these issues to your attention that your company will begin to comply with the ADA. The ADA was passed in 1991 to give greater access to people with all disabilities. Your company can become an example to viewers who watch your program that complying with the ADA does promote independence for people with disabilities.

If our Commission can assist you in anyway please call [REDACTED]
[REDACTED] or [REDACTED] (TDD).

Sincerely, [REDACTED]
[REDACTED]

San Mateo County Commission on Disabilities

SAN MATEO COUNTY
COMMISSION ON DISABILITIES

[REDACTED]
San Mateo, CA 94403

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