



Dec 13 '99

TO Whom IT May Concern:

C-SPAN

400 North Capitol Street

Washington DC 20001

G-cable

Dear Sir or Madam.

I am a regular listener of C-SPAN ONE who has unsuccessfully appealed to my local cable provider (Charlotte) for access to C-SPAN one AND two. I think we pay high Basic Rates, \$40 now advancing to over \$40 per month for the new year and I resent the fact that other areas provide access to C-SPAN. TWO

as part of the basic package
at lower prices (viz:
Philosophy).

Since our local office
will not accept calls
on this subject and ignore
appeal on bill heads
perhaps HQ can do some-
thing. I really resent
not having access to Senate
and Book TV features
and hope you will press
the local monopoly. They
seem oblivious to the
technology lurking at Coke's
doorstep!

Sincerely,