

12-29-92

C-SPAN
Suite 650
400 North Capitol St.
Washington, D.C. 2001

002594 JAN 4 1992

Sir or Mam —

We listened to the Booknotes interview of Gen. Norman Swartzkopf and enjoyed it very much. So much so, that we immediately order the tape of the interview. Imagine our disappointment when today we received a printed transcript of the interview which is certainly not worth \$5. Undoubtedly we misunderstood the TV instructions about what we thought was a tape, however you should make a special effort (or Brian Lamb should) to clearly state that you are offering a printed transcript.

Sincerely

[Redacted signature]

Cary, NC. 27511

Name



P.O. Box or Street Address

Apt. Number

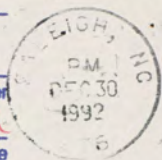
City

State

Zip Code

Cary, NC

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