

[REDACTED]
Ann Arbor MI 48103
5/5/93

Brian Lamb, CSPAN
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Brian,

CSPAN and CSPAN 2 are the best television productions on the air today. For one thing, CSPAN does not allow commercials to interrupt the flow of thoughts. For another thing, CSPAN tries to get full views from both sides of the issue. And I like to see the Senate and the House in action.

Now I want to make a suggestion for improvement. The call-in feature is beginning to show signs of weakening. At first, people called in to ask your guests a question or two. That part is OK. After the election, I noticed that many more people are calling in who do not have a question, but who want to make a little speech for their side. They want to be your guest on the air so they can have their say or say their gripes, or, worse, they want to argue with the guest. This part needs a remedy.

Here's my suggestion. First, install a more sophisticated telephone system so CSPAN can handle more calls more efficiently. Next, add a recording feature so CSPAN can record the caller's question. Questions only. If a caller wants to make a little speech, skip it and go to the next question. Then play the questions on the air so the guests can answer them.

Too often, callers get their blood pressure up and they say things that are not appropriate for a call-in show. This morning, for example, one caller shouted at Mr. Blackwell. She said, "You should get it through your damned head...." That signals to me that she is a redneck, racist Republican who does not like UPPITY black folks. CSPAN does not need those kinds of remarks on TV. If it continues, I think CSPAN funds will shrink.

What is CSPAN doing to screen out rude callers?

Best wishes,

[REDACTED]
Retired English Teacher



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