

[REDACTED]
Bedford, Tx 76021
November 22, 1993

CSPAN
ATTN: Mr. Brian Lamb
400 N. Capitol
Washington, D.C. 20001

Dear Mr. Lamb,

On October 6 when the new Cable Act went into effect, we in the Bedford area lost CSPAN. They are now bringing us four school channels and one of them shares CSPAN from 7 P.M. until 7 A.M. Of course, that means that we miss all of the early morning guests as well as gavel-to-gavel coverage. Many other cities in the DFW metroplex are getting CSPAN. Many of my friends and associates like to watch what is going on in our government, but although I have been trying for a month to convince TCI Cable-vision that we really need CSPAN from both houses, they won't budge. I am enclosing a copy of a letter that they sent me. Can you apply any pressure to these folks to help us get one or both CSPANS back on the air?

Sincerely,
[REDACTED]

001594 DEC 1 93



TCI Cablevision of the Metroplex
A TCI-MANAGED COMPANY

October 25, 1993

[Redacted Address]

Bedford, Texas 76021

Dear [Redacted Name],

In response to the letter received by TCI, allow me to thank you for taking the time to write us with your concerns. We value any and all comments and suggestions made to us, as this affords us ways to better serve our customers. I would also like to apologize for any inconvenience the recent channel realignment may be causing you and your family, in particular, the loss of C-SPAN. We agree this service provides valuable programming and we are sorry we have had to change this service to a shared status.

It is our goal to later offer any services we have dropped in order to comply with the must carry provisions of the Cable Act. The fiber technology and equipment is now available, however, the television converter device will not be available for purchase until later this year. This new technology will allow for channel capacity for up to 500 channels. We are projecting to begin the fiber design in our service areas, with the plans of construction completion by the end of 1995. Even though we, as a company, realize that this time frame is not a short term solution to limited channel capacity, the long term benefits will hopefully encourage you and your family to continue being a cable customer to get in on the "ground floor" of the new world of cable television that is on the horizon.

If you have further questions, please feel free to contact me at (214) 320-7392.

Sincerely,

Peggy Redden

Peggy Redden
Community Affairs Coordinator

934 E. Centerville Rd.
Garland, Texas 75041
(214) 840-2388
Fax 271-4535

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BEDFORD, TX. 76021



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