

February 5, 1996

Brian Lamb  
The C-SPAN Networks  
400 North Capitol Street NW  
Suite 650  
Washington, D.C. 20001

Dear Mr. Lamb:

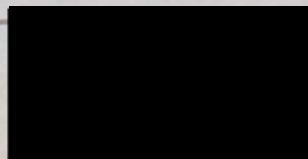
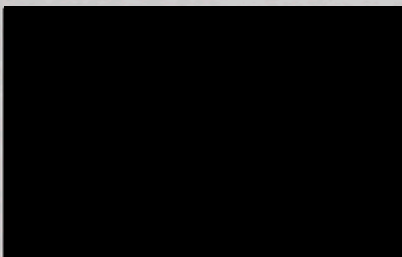
I am one upset person! Friday morning in the middle of the Journal, C-SPAN simply disappeared and was replaced with Prine Sports. No advanced warning. No opportunity to appeal beforehand. I called Northland Cable Television of Whitewright, Texas, of course. A young lady said that C-SPAN would be added at 98 during the weekend. I have checked periodically through the weekend and it has not been added.

The service here is not really satisfactory-frequent interruptions in service, poor quality images-but I tolerated it to get C-SPAN. I rather like having CNN but not enough to pay \$23.58 a month for it.

I am enclosing a couple of letters I have written to express my frustration, aggravation, and disappointment.

I plan to save my pennies for one of those small satellite dishes that will fit in my flower bed.

Meanwhile, you have my best wishes.



Van Alstyne, Tx 75495

O. Cable



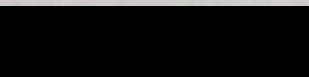
February 5, 1996

Northland Cable Television  
P.O. Box 10  
Whitewright, Texas 75491

Dear Sirs:

Since you have discontinued C-SPAN, I no longer care to have cable service. Please discontinue service as soon as possible.

Sincerely,

A solid black rectangular box used to redact the signature of the sender.

Van Alstyne, Texas 75495



February 5, 1996

The Sherman Democrat  
603 South Sam Rayburn Freeway  
Sherman, Texas 75090

To the Editor:

Within a week Louisiana and Iowa will have their caucuses to select their nominees for the presidency. Soon after that New Hampshire will have its primary. The race for the presidency will be on in earnest. So, last Friday morning, without any warning that I am aware of, Northland Cable chooses to discontinue C-SPAN, the best source of reliable political information on television. I am most disappointed.

  
Van Alstyne, Texas