

[REDACTED]  
Huntington Beach, Ca. 92648  
July 15, 1993

C-Span View Service Dept.  
400 N. Capitol St., N.W.  
Suite 650  
Washington, D.C. 20001

Dear Sirs:

You can observe from the enclosed copy of the letter that I sent to Mr. Mangioli, how important I believe both C-Span broadcasts are.

I do not know if you are able to exert influence on the Paragon Cable Company but I hope you are and that you will!

As I stated in my letter to Mr. Mangioli, C-Span is a community service that allows citizens to observe their government at work which is so important at this time of skepticism about the importance of government action.

I will appreciate your response and in any event, thanks for C-Span!!

Sincerely,

[REDACTED]

[REDACTED]  
Huntington Beach, Ca. 92648  
July 15, 1993

Mr. Mark Mangiola, Mgr.  
Paragon Cable  
[REDACTED]  
Garden Grove, Ca. 92641

Dear Mr. Mangioli:

I am deeply distressed that C-Span I has been removed from Channel 26 for daytime listening. I am 79 years old and I very seldom listen to TV from 10 p.m. to 6 a.m. While I was waiting for your Huntington Beach Office to answer my call, I listened to the recording which stated, "Keeping you happy is our highest priority." I am far from happy, in fact, I'm furious-I listen to C-Span I more frequently than to any other station and count on it for unbiased news.

I pay \$30.24 a month for basic TV service. It is far more than anyone, that I know of, out of our area pays. I have family in West Virginia, friends in Maryland and friends and family in California. When I moved here 3 years ago, I was horrified at your charges, but having access to C-Span I and II to some extent made it easier to accept.

When I called your Office, the clerk told me that they were not tabulating the number of complaints you receive. I would suggest that you do this so that you have this information for evidence.

I urge you to return C-Span I to its former Channel and schedule where it is available to all subscribers. I have friends who are unable to get Channel 43 on their TV.

I am anxious to hear from you in this regard.

I am sending a copy of this letter to the parties listed below.

Yours truly,  
[REDACTED]

Copies to: Federal Trade Commission  
Senator Diane Feinstein  
Representative Dana Rohrbacher

Senator Barbara Boxer  
C-Span View Service Dept.

cc: Peter Kiley