

Gahanna, Ohio

003426 JUL 31 91

July 27, 1991

Gahanna, Ohio 43230

C-Span

cc: S. Trahern ✓

Washington, D.C. 20001

AUG 17 AMSU

Dear C-Span:

I tried to call in to one of your programs yesterday (actually at 7:25 to 8:45 PM) and was unsuccessful because a recording came on after I had the phone ringing on your line for about 4 minutes saying my party was not answering and my call was being terminated, then suggesting I call again later. I did this three times to make sure it was consistent. It appears that Ohio Bell times the ringing so that the call can be terminated if not completed within 4 minutes.

I don't question the right of the telephone company to avoid lines being tied up with call-ins to your programs, but I wanted to make sure you are aware this is happening and express my disappointment with now being unable to participate in your programs as I have in the past. I want you to know that I will still be watching your programs, but if there is a way for me to pay for the ringing time, I'd like to know about it and might still call in sometimes when I have a particularly good question to promote the discussion.

Sincerely,

88E/A 000077615

GAHANNA, OH 43230

COLUMBUS, OH 43210 #5 07/29/91



C-SPAN
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WASHINGTON, D.C. 20001