

Moses Lake, Wa.
Feb. 19, 1997

C SPAN
400 N. Capital St. N.W.
Washington, D.C.

Dear Sir,

We have been enjoying your C Span and C Span 11 channels on our cable TV here in Moseslake, on Northland Cable TV that just lately acquired our cable company from Marcus TV and this month without any direct notification they deleted C Span 11 and put the prevue channel in it's place. This has our community very upset and we have written them (Northland Cable Co.) stating our concerns and they just tell us they needed the slot for the prevue channel and felt that C Span 11 was the least watched of all the channels. So we have made phone calls to our Senators and Representatives and Radio Station talk shows, etc, and we have found out that other towns are experiencing the same treatment from their Cable carriers. Like TCI, COX and others are dropping C Span 11, seems odd and just when the Senate is going back into session and the Committee Investigations are starting they all are dropping your C Span 11. Can you look into this for us to see if this is only in our State of Washington or is it Nationwide????

Now that this past two weeks has been limited to our only being able to view activities on C Span we have become aware of the time that is occupied by liberal events as compared to conservative events and there seems to be quite a difference. We hope it will be balanced in the future and we do thank you for C Span Programs as we like to see our government in action. We consider the C Span and C Span 11 as our only reliable sources of what is really happening when we can see it for ourselves and not have to hear someone else's spin on it...

The following towns now do not carry C Span 11, Spokane, Moses Lake, Ephrata, Soap Lake, Othello, Quincy, Wenatchee, Chelan, Pateros, Bridgeport, Kennewick, Pasco, Richland, Bellvue, Bainbridge Island, Bellingham, Port Angeles and many others I could name... Can you help us get C SPAN 11 reinstated????

I am enclosing two letters to the Editor of our Newspaper here in Moses Lake that tell our concerns here. We have written to Sen. Slade Gorton and Rep. Doc Hastings and asked their help too. And members of our City Council are looking into this also. This community is populated with many retired people who call themselves C SPAN junkies so I hope you understand our desire to get C SPAN 11 back on our Channels 9, and prevue can be dropped as we all have TV Guides.....

Sincerely,

Moses Lake, Washington 98837

8-cable carriage

CABLE COMPANY**You dropped C-Span 2**

Northland Cable Co. has taken away our C-Span 2 and replaced it with Prevue. Why? I get a good TV guide in the Friday Columbia Basin Herald newspaper and there is a free one provided by our merchants.

I have called Northland Cable Co. about adding Turner Movie Classics or American Movie Classics to our channel selections for viewing and was told that they had no slots available. Now, they inform us they are adding Arts & Entertainment on channel 30 and Northwest News on 40, plus going up on our rates to \$24.95 per month.

So, they have taken C-Span 2 away, which is one of our reliable sources of news and our ability to see our U.S. Senate in action in Washington, D.C.

We already have six news channels, three from Spokane and three from Seattle, so any one or more of these could be deleted and our C-Span 2 could be restored. One news channel from each place would be enough, as they all carry the very same news programs.

In the last two years, our cable company has changed owners and, each time, our rates go up and our selection of channels gets worse. This area is populated with lots of retired people who enjoy good television viewing that is entertaining, as well as a reliable source of the news. So, I am anxious to get C-Span 2 back on channel 9.

Northland Cable Co. has told me to write a letter to them about my concern and the Consumer Protection Division of the FCC in Washington, D.C., told me we need to get this community involved about our desires to get C-Span 2 back on channel 9, so I will and hope others will also.


Moses Lake

CABLE COMPANY

We deserve better

I just read the letter from [REDACTED] regarding Northland Cable and decided it was time I expressed my feelings about our local cable company.

My husband and I have lived in a few other towns in the last couple of years and Moses Lake has, by far, the worst cable selection I have seen. The last town we lived in had over 50 channels, including Turner Movie Classics and C-Span 2. I'm not sure about American Movie Classics (I don't remember), but I wouldn't be surprised if we did.

Also, included with the premium channels, we had Starz! and Encore. The Disney Channel was not a premium channel — everyone got it for no extra charge. There were also three or four Request pay-per-view channels.

And what did all of this cost? It was \$26.95 per month. And we got three premium channels for a mere \$10 a month extra. Now Northland is going to be offering a "new tier." What's that? More channels that other cable companies have at no extra charge that Northland is going to charge us \$12 or \$14 a month for?

I don't get it. Why can't we get a better cable company in Moses Lake? Why are we paying so much for so little? I know this isn't a major, earth shattering issue, but I really feel that we, the people of Moses Lake, deserve better than this.

[REDACTED]
Moses Lake