

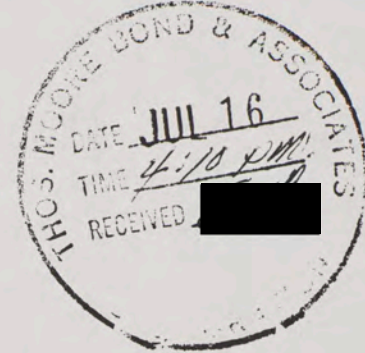


BAY CABLEVISION

cc: Peter Kiley

MEMBERS OF THE LENFEST CABLE GROUP

General Manager



July 14, 1993

Dear Bay Cablevision Customer:

Thanks for your input regarding reduction of C-SPAN I and C-SPAN II programming. We regretted ever having to consider such a reduction. However, due to limited channel capacity, we did so in order to accommodate broadcast channels required by the new "Must Carry" provision of the 1992 Cable Act.

C-SPAN(s) and Court TV are the only channels that have been fully reinstated - other channels that were reduced will not receive the same consideration due to our limited channel capacity. At the same time, we have further reduced satellite programming in order to accommodate your request to have C-SPAN I and II full time.

Many of you wrote letters that were clear of your position regarding the importance of C-SPAN and supportive of the need for consideration to be given to the appropriateness of "Must Carry." I will reflect the "spirit" of those letters at a visit with our members of Congress in Washington D.C.

You have made your programming priority very clear! I appreciate your effort. Please tune to channel 60 for C-SPAN I, channel 48 for C-SPAN II, and channel 52 for Court TV, effective 7/16/93.

Sincerely,



Shank, Brian!

7/16/93

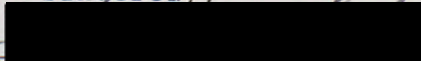
REPLY:



Words cannot express my sincere appreciation for your decision (above) to reinstate our C-SPAN services, full-time effective this date. Early in the day, I quickly prepared two (2) postal cards, to be sent to you, and Brian Lamb (enclosed), however your good news arrived before we could post them. Also I request that our order for the additional cable service be reinstated for [redacted] which we cancelled in protest will arrange a date, time for installation Monday, 7/19/93. Again, THANK YOU.

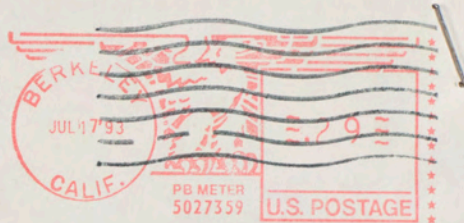
CC: Brian Lamb

Sincerely,



Enclosure

[REDACTED]  
Berkeley, CA 94710



Personal

Mr. BRIAN LAMB  
c-SPAN  
400 North Capitol Avenue  
Washington, D.C. 20001

