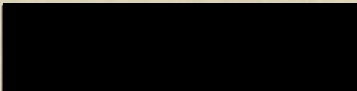


cc: marketing ✓  
3374-90

  
Chattanooga, Tennessee 37343

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10 October 1990

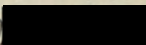

C-Span  
400 N. Capitol N.W.  
Washington, D.C. 20001

Ladies and Gentlemen:

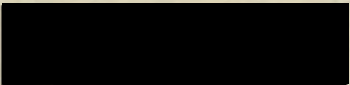
Please note the enclosed letter to our local cable company along with a photo copy of an editorial in the *Chattanooga Times*.

Do you have any advice as to how to proceed further?

Sincerely,



  
*Chattanooga, Tennessee 37343*

10 October 1990

Chattanooga Cable Company  
325 Market Street  
Chattanooga, TN 37402  
Dear Sir or Madam:

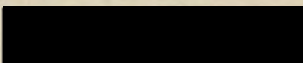
I am appalled by your recent decision to run a sports network for the evenings and weekend times previously assigned to C-Span.

Your indifference to the great public service that C-Span provides in favor of dated sports coverage is testimony once again of a pattern of callousness with regard to your subscribers that has been manifest over the years in high rates and poor service (co-channel interference and decayed signal quality).

It is time to renew efforts to regulate the cable industry, particularly when, as is the case with Chattanooga Cable, it is in a monopolistic position. Accordingly, I am calling your action to the attention of our representatives in the Tennessee Legislature and in Congress, urging them to establish by law higher standards of public responsibility for companies such as yours.

Many of us subscribed to Chattanooga Cable in large measure because you advertised C-Span as part of your service. You have thus established an implied contract with me and others to continue C-Span in operation. It would be prudent of you, then, to reestablish the network to its full schedule immediately.

Sincerely,



c: C-Span  
400 N. Capitol N.W.  
Washington, D.C. 20001