

Make sure Tom Patton sees it

Praise
audio

Cambridge, MA 02140

SAT
10/11

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Friends:

Want to thank you for picking up a portion of the World Radio Network schedule. Apparently, you're carrying it weekdays from 5^{AM} to 1^{PM} Eastern. Obviously, this adds value to your service by increasing the number of international broadcasts that you offer.

Unfortunately, it also underscores the most basic limitation of your service - the abominable audio quality of many of your satellite feeds. The distortion on portions of this service & many of the Sackville feeds is serious enough that it is hard to believe you could build any kind of following with this serious limitation. Most listeners would simply not tolerate it.

I doubt the problem is at this end - our local cable company, Continental Cablevision. In the past, your in-studio tapes of classical music were fine and currently your VOA feeds
(cont.)

SSSS	TTTTT	AAA	PPPP	L	EEEE	SSSS	M	M			
S	T	A	A	P	P	L	E	S	MM	MM	
S	T	A	A	P	P	L	E	S	M	M	M
SSS	T	A	A	PPPP	L	EEEE	SSS	M	M		
S	T	AAAA	P	L	E	S	M	M	M		
S	T	A	A	P	L	E	S	M	M	M	
SSSS	T	A	A	P	LLLLL	EEEE	SSSS	M	M		

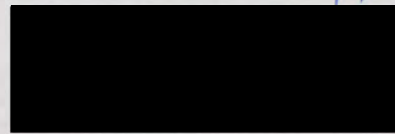
M	M	AAA	III	L
MM	MM	A A	I	L
M M	M	A A	I	L
M	M	A A	I	L
M	M	AAAA	I	L
M	M	A A	I	L
M	M	A A	III	LLLLL

	J	OOO	BBBB	1	222	7777
	J	O	O B B	11	2 2	7
	J	O	O B B	1	2	7
	J	O	O BBBB	1	2	7
J	J	O	O B B	1	2	7
J	J	O	O B B	1	2	7
JJJ	OOO	BBBB	111	22222	7	

[illegible]

are reasonably good. The last ②
time I heard CBC that was
reasonably good as well. But
neither VOA or CBC are totally
"clean" & most of everything else
borders on the unlistenable. Your
BBC feed on C-SPAN Audio 2 is
fine. The different quality
on C-SPAN I as you go from
satellite to satellite leads me
to believe the problem is
at your end with either
inadequate receiving or audio
processing equipment. While any
upgrade costs money, and I'm
sure, like everyone else, you're under
budget restrictions. I think you,
again, have to ask yourself:
How realistic is it to build
or sustain an audience with this
poor a level of audio quality?

Sincerely,



M	M	EEEE	AAA	GGGG	H	H	EEEE	RRRR
MM	MM	E	A A	G	H	H	E	R R
M M M		E	A A	G	H	H	E	R R
M	M	EEEE	A A	G	HHHHH		EEEE	RRRR
M	M	E	AAAAA	G GGG	H	H	E	R R
M	M	E	A A	G G	H	H	E	R R
M	M	EEEE	A A	GGG	H	H	EEEE	R R

M	M	AAA	III	L
MM	MM	A A	I	L
M	M	M A A	I	L
M	M	A A	I	L
M	M	AAAAA	I	L
M	M	A A	I	L
M	M	A A	III	IIII

	J	000	BBBB	1	666	333				
	J	O	O	B	B	11	6	3	3	
	J	O	O	B	B	1	6	3		
	J	O	O	BBBB	1	6666	3			
J	J	O	O	B	B	1	6	6	3	
J	J	O	O	B	B	1	6	6	3	3
JJJ	000	BBBB	111	666	333					

[illegible]